

**Number and Category of Complaints
Received by the Housing Department
(1.7.1999 - 30.9.1999)**

<u>Category</u>	<u>No. of Cases</u>
Tenancy	166
Building and Environment	896
Policy	43
Public Housing Application	61
Staff	45
Squatter Control and Clearance	34
Tendering	1
Miscellaneous	42
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Total	1,288