Protecting personal information and account
Notification from the Emergency Response Unit (ERU) (105)

As the new academic year will start soon, all students are reminded that their identity cards, electronic accounts (EID) and passwords for their various accounts contain important personal information.

You must use the relevant identity cards and accounts properly for passing through the electronic access control system, using campus facilities, and logging into the intranet and university email accounts, among others.

Lending identity cards and email accounts to other people or using those of others are serious violations of conduct. The University will take action, including but not limited to disciplinary action, if anyone is found to have committed these acts following investigation.

We urge everyone to collaborate and safeguard campus, and keep abreast of the University’s academic development plans.

CityU hotlines:

- 24-hour emergency : 3442 8888
- Technical support for online teaching and learning:
  - Staff: 3442 8340
  - Students: 3442 6488

Emergency Response Unit
13 August 2020