The University puts staff and student safety as the top priority. We have been closely monitoring and proactively responding to the development of the epidemic. To reduce the risk of spreading the virus, we have implemented a number of measures on campus, including intensifying cleaning operations comprehensively, setting up temperature monitoring spots, providing sanitisers at the main access points, and installing electronic access control systems to restrict outsiders from entering.

**Anti-virus measures:**
- The Facilities Management Office (FMO) issued an announcement on 21 February listing the anti-virus measures that the University has implemented, including comprehensively cleaning and disinfecting the campus, especially public areas, lifts, washrooms and door handles of offices. FMO also urged that everyone maintain good personal hygiene and pay attention to the Department of Health’s latest updates.
- All exchange activities to South Korea have been suspended. We strongly recommend CityU students in South Korea returning to Hong Kong as soon as possible.

**Teaching arrangements:**
- Real-time online teaching will continue until further notice.
- All staff and students should try their best to stay home and conduct/attend real-time online lessons according to their timetables.
  - Teaching staff who need technical support, please call: 3442 8340
  - Students who need technical support, please call: 3442 6488

**Administrative and academic departments:**
- The University will maintain normal services and operation.
- While the work-from-home arrangement will be extended until 8 March, department heads are responsible for making the necessary on-campus staffing arrangement and for ensuring that University services and operation continue. For details, please refer to the notice entitled “Contingency Plan for Outbreak of Coronavirus” (English only) issued by the Facilities Management Office on 10 February.
  - When coordinating colleagues to return to campus, flexible arrangements should be made, including flexible working and lunch hours.
  - Colleagues should be encouraged to order takeaway food or bring their own lunch. If there is a need to dine at restaurants on campus, colleagues whose names start with A through to J, please try to have lunch from 12 noon to 1pm. The rest should have lunch after 1pm to avoid crowding.

In emergency situations, staff and students who need assistance should call our 24-hour emergency hotline: 3442 8888.

Emergency Response Unit
2 March 2020