Notification on Emergency Response Unit (ERU) (55)

The University campus and the adjacent shopping centre Festival Walk were significantly vandalised at the same time recently. According to our understanding, restoration work at Festival Walk is still in progress and the date for reopening is currently unknown. This is why one of the main access passageways to the University has to remain closed. In addition, the University is proactively undertaking a great deal of repair work on campus.

To ensure the safety of staff and students, the University has comprehensively enhanced security and property management measures. In order to meet the needs of staff and students, the ERU has been planning to open up campus to CityU staff and students on a step-by-step basis. After a thorough assessment, the ERU has decided that staff and students can enter campus starting from next Monday (2 December). We will maintain existing access control measures at all entry points to meet security needs. Staff and students will require their staff or student identity cards to gain entry.

However the University Library, Computing Services Centre, Indra and Harry Banga Gallery and sports facilities will continue to be suspended; while the operations of the bank, canteens and the Young Chung Yee Health Centre (Medical Clinic and Dental Clinic) are subject to their own commercial decisions.

The University is grateful to all staff and students for their understanding, support and cooperation. We once again call on every member of the University community to defend campus safety together so that the University can be restored to normal.

Staff and students who are in need or who encounter special circumstances can contact the ERU through Professor Eric Chui, Dean of Students, and the Student Development Services team at enquiry.eru@cityu.edu.hk. The ERU will continue to communicate directly with staff and students and refer enquiries to the corresponding departments for appropriate assistance. In emergency situations, staff and students may call our 24-hour emergency hotline: 3442 8888.

Emergency Response Unit
28 November 2019