



香港城市大學  
City University of Hong Kong

## University Announcement

### Notification on Emergency Response Unit (ERU) (4)

As promulgated in the University Announcement issued yesterday, the University, and the Emergency Response Unit (ERU) in particular, have kept in constant communication with academic and administrative units to understand their needs and concerns in view of the evolving social circumstances. Particularly, to address concerns and enquiries from non-local students who will be arriving into Hong Kong for enrolment in the coming weeks, the Global Engagement Office (GEO), as the central coordinating unit, has made the following arrangements for non-local undergraduates and exchange students:

1. In close coordination with the Airport Authority (AA), GEO will provide airport reception and pickup services for our non-local undergraduates and exchange students during the orientation week (26 – 30 August). Students can approach CityU's staff between 09:30 and 20:30 at the delegated arrival reception counter (B05a) on the Arrival level (L5) of the Hong Kong International Airport for pickup and transportation to the campus and student residence.
2. A series of activities and information sessions will be held throughout the orientation week (26 – 30 August) exclusively for non-local undergraduates and exchange students. Students will receive information and advice on the latest situation in Hong Kong.
3. For enquiries and assistance, students can contact GEO at +852 3442 8089 during office hours (09:00 – 17:45). In emergency situations, they may call our 24-hour emergency hotline at +852 3442 8888.

Staff and students who are in need or who encounter special circumstances can contact the ERU through Professor Eric Chui, Dean of Students, and the Student Development Services team via email: [enquiry.eru@cityu.edu.hk](mailto:enquiry.eru@cityu.edu.hk). The ERU will continue to communicate directly with staff and students, and refer enquiries to the corresponding departments for appropriate assistance.

Chairmen of the ERU,  
Professor Horace Ip Ho-shing, Vice-President (Student Affairs)  
Mr Sunny Lee Wai-kwong, Vice-President (Administration)

22 August 2019



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