

FAQs for Current UG Non-local Students (Cohort 2024 and before)

Question 1: I am a non-local student of Cohort 2024. I didn't stay in any student residence compounds in my first 2 years of study. May I choose to stay in the KLNT or MOS Compound?

Answer: Yes, you can submit your hall application either to the KLNT Compound or the MOS Compound via AIMS before the application deadline.

Question 2: I am a non-local student in the 2nd year of study (Cohort 2024) and currently living in the KLNT Compound. May I know if the hall returning points I earned in the KLNT Compound can be transferred to the MOS Compound when applying for the hall in my 3rd year of study?

Answer: No. Students who are currently living in the Student Residence can only apply for the Compound in which they are currently living/ had lived in the latest term. The returning points earned are non-transferable since each hall has its specific requirements for returning students.

Question 3: I am currently a year 3 (Cohort 2023) NLS and staying in the MOS Compound in 2025/26. Is it possible to return to the Student Residence? If possible, will I return to the MOS Compound or the KLNT Compound?

Answer: It is possible for you to return to the MOS Compound. You may apply for the Residence Master's Recommendations of the hall that you are currently staying/had stayed in the latest term. Please approach your respective Hall Management Team (HMT) for further details.

Question 4: Can I apply for a single room at the MOS Compound?

Answer: No. The MOS Compound houses UG students in shared double rooms solely. For students who have physical disabilities, medical reasons or special needs for a double room of single occupancy, they should provide strong justifications and enclose relevant supporting documents in the hall application for case-by-case consideration and arrangement. Successful applicants will be required to pay the hall charges double.

Question 5: How can I tell if I have submitted my hall application successfully?

Answer: When applicants have submitted their hall applications successfully, an application reference number will be shown on the application page. They will also receive an email acknowledgement with the application reference number sent to their CityUHK email accounts.

Question 6: I will be on an outbound exchange in Semester A and/or B of 2026/27, should I submit my hall application?

Answer: If you wish to stay in the Student Residence after your exchange programme, you are required to submit your hall application before the application deadline.

Question 7: What if I didn't get a place from the RMs' Recommendations, or any other rounds of application for the MOS Compound?

Answer: SRO may launch rolling applications for the Ma On Shan Compound when the waiting list is cleared and subject to availability. Please check SRO's website and CAP message from time to time.

Question 8: How can I indicate the hall and/or roommate preference?

Answer: After settling the Hall Confirmation Fee, successful applicants can indicate their hall and/or roommate preference in July. Details will be sent to eligible applicants via their CityUHK email accounts in due course.

Question 9: Can I stay in the MOS Compound during the break (late December to early January)?

Answer: Yes. The hall places are offered to residents for a full residential year. You can stay in the Ma On Shan Compound during the residential break (24 December 2026 – 3 January 2027).