

FAQ for Inbound Exchange Students

Hall Admission

Question 1 When will or how will I know the result of my application for on-campus residence?

Answer: Exchange students admitted for Semester A will receive an email notification about the application result in June and the room assignment result will be announced upon check-in.

Exchange students admitted for Semester B will receive an email notification about the application result in mid-November and the room assignment result will be announced upon check-in.

Question 2 Can I choose both Kowloon Tong (KLNT) and Ma On Shan (MOS) Compounds or can I choose KLNT Compound as 1st priority, and MOS Compound as 2nd priority?

Answer: No. All Incoming Bachelor's Degree Exchange Students will be allocated to the hall residence in MOS Compound.

Question 3 Am I guaranteed a bed place in the Student Residence during my exchange period?

Answer: There is no guarantee. The offer of bed place is subject to availability and nomination by the exchange coordinators.

Question 4 Where can I stay if I arrive early in Hong Kong?

Answer: You will be required to make alternative arrangements for your stay if you arrive before the date of your housing term, e.g., hotel accommodation.

Question 5 What should I do or where can I find off-campus housing, if I am not assigned an on-campus residence?

Answer: You are required to secure your off-campus accommodation as soon as possible before your arrival in Hong Kong. You may visit <https://www.cityu.edu.hk/sro/StudentHousing/oca.htm> and refer to "Long Term/Short Term Accommodation options" for reference.

Question 6 Should I still accept the hall offer, given if I am not sure about my exchange planning to CityU?

Answer: If you don't accept the offer, the offer will be forfeited and given to other students on the application or waiting list. No bed place will be reserved if you do not settle the full hall lodging fee by deadline.

Question 7 When do I pay my residence fee and how?

Answer: Upon the announcement of application result –

- Applicants are required to pay in advance the FULL hall lodging fee when confirming the bed place offer in the specified period. Applicants can settle the payment by credit card (VISA or MASTER).
- All charges paid are non-refundable and non-transferable.

Question 8 Are the meal plans included in the hall lodging fee?

Answer: The hall lodging fee does not include any meal plans.

Question 9 Is there any extra fee I need to pay apart from the hall lodging fee?

Answer: The hall lodging fee does not include the meal plan, laundry and air-conditioning.

Question 10 Will I be able to get a refund of paid hall lodging fee?

Answer: No, the paid hall lodging fee is **non-refundable** and **non-transferable** at all conditions.

Question 11 If I don't like the room assigned to me, can I change room?

Answer: Room assignment is made for the whole housing term. In our residence community, residents are strongly encouraged to resolve their differences or conflicts with their roommates, flatmates or floormates by mutual respect, tolerance and communication. Therefore, residents are not allowed to change rooms during the housing year except special request and with approval of the Residence Masters.

Requests for room swapping should be made by completing an application form to be downloaded from SRO's website as well as obtaining the support and approval of your Residence Tutor and Residence Master. You also need to look for residents who are willing to swap places with you for room swapping requests within the MOS Compound.

Question 12 Can I change from MOS Compound to KLNT Compound?

Answer: No. Incoming Bachelor's Degree Exchange Students will be allocated to MOS Compound and cannot change to KLNTCompound.

Question 13 Can I apply for a single room?

Answer: Sorry, you cannot apply for a single room. The MOS Compound houses UG students in shared double rooms solely.

If you have any physical disabilities, medical reasons or special needs for a double room of single occupancy, please specify and upload the supporting documents in your hall application for case-by-case consideration and arrangement. There is no guarantee and subject to room availability. Successful applicants will be required to pay the hall lodging fee double.

Hall Regulations

Question 14 Can I invite visitor to my room/hall? What is the policy on visiting hours or midnight curfew?

Answer: Hall visit is applicable to holders of CityU Student Identity Card during visiting hours. Non-CityU SID card holders (i.e. parents or friends) will not be granted access into Student Residence/Hall. For details, please refer to [Regulations Governing Student Residence](#) 3.3.

Question 15 Is smoking permitted in the Student Residence?

Answer: Smoking in the Student Residence is against the Anti-smoking Ordinance in Hong Kong and is an offence in law. Smoking is prohibited on the premises of Student Residence, including indoor and outdoor areas. Offenders will be subject to disciplinary action, which may include hall suspension and in some cases prosecution by the authorities.

Question 16 What are the quiet hours in the Student Residence?

Answer: The period from 11:00pm to 7:00am is regarded as the quiet hours in the Student Residence. During the revision and examination periods, quiet hours may be extended as needed.

If you remain on the open lawn or other communal areas after 11:00pm, please be aware that noise may travel to the floors in the halls as well as to the neighbouring estates and create noise nuisance and disturbance to the others. Our security guards are authorized to conduct identity checking and disperse gatherings that generate noise and other nuisance.

Question 17 Is alcohol drinking permitted in the Student Residence?

Answer: Alcohol drinking is not prohibited. But the general principle is that drinking must not cause disturbance to others, safety hazard, damage to property or breach of hall rules. Please remember that excessive drinking will often impair judgment which leads to accidents, injuries and misbehaviours.

The organiser(s) who wish to serve alcoholic drinks in hall activities must seek prior permission from SRO and provide adequate supervision of the activities to avoid excessive drinking.

Question 18 Is there any curfew?

Answer: There is no curfew in MOS Compound.

Residential Life

Question 19 What are the must-know persons in my hall to make my hall life enjoyable and how can I find them?

Answer: Your Residence Tutors and Residence Master are the must-know persons in your hall. Please meet them in hall activities and do not miss the hall orientation. Please also look for your Floor Representative at your floor

meetings. The day and night security guards are also your core hall family members.

Contact SRO (sro.mos@cityu.edu.hk) if you need assistance or have any concern about your residence.

Question 20 How can I have a good start with my roommate?

Answer: Be open-minded and respect the differences of your roommate from a different culture. Try to appreciate both commonalities and differences. It is important to communicate openly about common issues, including study habits, room setting, hosting room guests, noise level, standard of tidiness, etc.

Question 21 What are the quick tips for good mingling with my hall-mates living on the same floor?

Answer: Do not miss the floor meetings. Drop in at the Common Room on your floor, which is a popular place for floor-mates to socialize with each other. Remember what you are here for, get to know the local culture and build friendships that will last forever.