# City University of Hong Kong Course Syllabus

# offered by Department of Social and Behavioural Sciences with effect from Semester A 2022 /23

Part I Course Overv	view
Course Title:	Social Work Theories and Practice III: Community Work and Macro-level Social Work Practice
Course Code:	SS5211
Course Duration:	One Semester
Credit Units:	3
Level:	P5
Medium of Instruction:	English, supplemented by Cantonese/Putonghua in live demonstration, skills rehearsal, and role-play exercises as situation requires.
Medium of Assessment:	English
Prerequisites: (Course Code and Title)	Nil
Precursors: (Course Code and Title)	Nil
Equivalent Courses: (Course Code and Title)	Nil
Exclusive Courses: (Course Code and Title)	Nil

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#### Part II Course Details

# 1. Abstract

This course aims to help students to develop cognitive competence and value awareness for implementing social work intervention at the community level and acquire practice abilities in macrolevel social work intervention and acquire knowledge of community organizing skills

# 2. Course Intended Learning Outcomes (CILOs)

(CILOs state what the student is expected to be able to do at the end of the course according to a given standard of performance.)

No.	CILOs	Weighting (if applicable)	learning	um rela g outcon tick who	ted nes
			Al	A2	A3
1.	describe the basic concepts, functions, value base, ethical principles and main features of community work intervention;	30%	<b>~</b>	<b>√</b>	<b>√</b>
2.	apply a macro perspective to assess and analyse social and community problems;	10%	<b>√</b>	✓	<b>√</b>
3.	explain contemporary theories and models in working with communities and community organisations;	20%	<b>√</b>	✓	<b>√</b>
4.	describe the history, mode of services and issues of community work practice in the local context;	10%		✓	<b>√</b>
5.	apply interactional and mobilization skills to involve people in community participation and to engage people in actions for community problem solving	30%		<b>√</b>	<b>√</b>
		100%			<u>.</u>

### A1: Attitude

Develop an attitude of discovery/innovation/creativity, as demonstrated by students possessing a strong sense of curiosity, asking questions actively, challenging assumptions or engaging in inquiry together with teachers.

#### A2: Ability

Develop the ability/skill needed to discover/innovate/create, as demonstrated by students possessing critical thinking skills to assess ideas, acquiring research skills, synthesizing knowledge across disciplines or applying academic knowledge to self-life problems.

### A3: Accomplishments

Demonstrate accomplishment of discovery/innovation/creativity through producing /constructing creative works/new artefacts, effective solutions to real-life problems or new processes.

**Teaching and Learning Activities (TLAs)** (TLAs designed to facilitate students' achievement of the CILOs.)

TLA	Brief Description		O No				Hours/week
		1	2	3	4	5	(if applicable)
TLA1: Lecture	Lectures will cover the topics related to CILOs 1-5 and will be used to explain the concepts, theories and methods of community work practice. Mini-lectures will be used to explain the concepts and core skills before students are asked to practise the skills	<b>√</b>	<b>√</b>	<b>✓</b>	<b>√</b>	<b>√</b>	
	in class. Live demonstration by the lecturers will also be used in class to coach students to have a clear grasp of the skills they need to learn. These activities are expected to achieve CILO 5.						
TLA2: Video shows in lectures and tutorials	Video shows about real life cases and situations will be shown in lectures to help students get a better grasp of the concepts and integrate what they have learnt to the local context. Multi-media teaching materials, such as video shows, will be used to help students learn how to practise the skills in real life situations in tutorial sessions. Simulated practice exercises will be presented in the video shows and students will be asked to follow these exercises to make improvements on practising the skills. The video shows will contribute to achieve all CILOs.	<b>✓</b>	\ \frac{1}{2}		<b>✓</b>		
TLA3: Experiential activities and exercises	Experiential activities will be used in tutorials to help students develop a community work perspective (CILO 2) and stimulate their reflection on the value base (CILO 3), functions of community work practice (CILO 1) and the values and importance of applying the community organising skills (CILO 5).	<b>√</b>	✓	<b>√</b>		✓	
TLA4: Guest lectures	Guest speakers will be invited to share with students about the modes of services, current development and issues of community work practice in Hong Kong (CILO 3 & 4)	,		<b>√</b>	<b>√</b>		
TLA5: Tutorial discussions	Tutorial sessions conducted in a small group will be used to help students have further discussion and sharing on the concepts and knowledge they learnt from the lectures and the assigned readings. The tutorial discussions are expected to achieve all CILOs 1-5.	<b>√</b>	<b>✓</b>	✓	<b>√</b>	✓	

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TLA6: Role	Role plays will be used in tutorial					<b>✓</b>	
plays in	sessions conducted in a small group to						
tutorials	allow students to have more						
	opportunities to practise the use of the						
	skills in class. These activities are						
	expected to contribute to achieve						
	CILO 5.						
TLA7: Field	Under normal and safe circumstances,					<b>✓</b>	
practice and	students are arranged to go out to the						
participant	community to practise their skills						
observation	learnt in the laboratory. They are						
	expected to contact residents in a						
	selected community. This will help						
	students have a real chance to go into						
	a community to practise the initial						
	contact skills (CILO 5).						
TLA8:	Students will form a small group and	✓	<b>✓</b>	✓	✓		
Outside	each group needs to arrange an						
classroom	interview with a resident or						
interview	community leader or a core (active)						
	member of a community						
	organisation/resident group/local						
	community concern group/self help						
	group /advocacy group. The visit						
	focuses on finding out or tracing the						
	interviewee's experiences in						
	community participation, and						
	understanding the interviewee's						
	feelings, problems and barriers,						
	achievements and personal						
	development in these participation						
	experiences (CILOs 1-4).						
TLA9:	An on-line Discussion Forum will be	✓	<b>√</b>	✓	<b>√</b>	<b>√</b>	
Online	set up to help students exchange their						
sharing in	views, questions, comments and						
Discussion	feelings on their learning in this						
Forum via e-	course. Students can share whatever						
portal	topics they like, so this activity is						
	relevant to all CILOs.	ļ.,			,	L_	
TLA10:	Scheduled student group consultation						
Student	is arranged to facilitate more teacher-						
consultation	student and student-student interaction						
	and discussion, more in-depth learning						
1	and understanding of knowledge.						

4. Assessment Tasks/Activities (ATs)
(ATs are designed to assess how well the students achieve the CILOs.)

Assessment Tasks/Activities					Weighting	Remarks		
	1	2	3	4	5			
Continuous Assessment: _60_%		,	,					
AT1 Tutorial Discussion	✓	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		20%	
Students are assessed according to their effort in discussion in the class.								
They are expected to have active								
participation in class discussion, in								
role-plays, in giving comments,								
raising questions and contributing to								
reflective sharing and discussion in the class. Students' effort in reading								
and understanding the assigned								
reference materials is also assessed.								
AT2 Group Report	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>			40%	
After the interview with the								
community leaders, each group of								
students needs to write a group report								
of not more than 4,000 words. The								
report should include Part A: a description about the interviewee's								
experiences in community								
participation; and Part B: a reflection								
about students' learning and								
understanding of the concept of								
participation and empowerment from this interview.								
Examination: 40% (duration: 3 hours, if	annlic	able)	\					
AT3 Examination	uppne ✓	√ (V	,   ✓	<b>√</b>			40%	
Normally a 3-hour closed book								
examination is designed to gauge								
students' grasp on concepts, theories								
and knowledge introduced in the								
lecture, tutorials and assigned								
readings, as well as their ability to								
apply them to different community situation. Under very special								
circumstances that a normal								
examination could not be organized,								
it will be replaced by an online								
examination.								
							100%	

# 5. Assessment Rubrics

(Grading of student achievements is based on student performance in assessment tasks/activities with the following rubrics.)

# Applicable to students admitted in Semester A 2022/23 and thereafter

Assessment Task	Criterion	Excellent	Good	Marginal	Failure
		(A+, A, A-)	(B+, B)	(B-, C+, C)	(F)
1. Tutorial Discussion (20%)	1.1 Effort in class discussion, in role-plays, in giving comments, raising questions and contributing to reflective sharing and discussion in the class and in reading and understanding the assigned references.	High	Significant	Fair	Not even reaching marginal levels
2. Group Report (40%)	2.1 Ability to grasp the concepts, theories and knowledge introduced in lectures, assigned readings and class discussions	High	Significant	Fair	Not even reaching marginal levels
	2.2 Ability to discover the new learning and critical understanding of the concepts from this interview with the community leader or core member	High	Significant	Fair	Not even reaching marginal levels
	2.3 Organisation of the paper	High	Significant	Fair	Not even reaching marginal levels
	2.4 Writing skills and proper reference citation skills	High	Significant	Fair	Not even reaching marginal levels
3. Examination (40%)	3.1 Ability to demonstrate the understanding of the concepts, theories and knowledge introduced in the lectures, tutorials and assigned readings	High	Significant	Fair	Not even reaching marginal levels
	3.2 Ability to apply the theories and concepts learnt to different community situations	High	Significant	Fair	Not even reaching marginal levels

# Applicable to students admitted before Semester A 2022/23

Assessment Task	Criterion	Excellent	Good	Fair	Marginal	Failure
1. Tutorial Discussion (20%)	1.1 Effort in class discussion, in role- plays, in giving comments, raising questions and contributing to reflective sharing and discussion in the class and in reading and understanding the assigned references.	(A+, A, A-) High	(B+, B, B-) Significant	(C+, C, C-) Moderate	(D) Basic	(F) Not even reaching marginal levels
2. Group Report (40%)	2.1 Ability to grasp the concepts, theories and knowledge introduced in lectures, assigned readings and class discussions	High	Significant	Moderate	Basic	Not even reaching marginal levels
	2.2 Ability to discover the new learning and critical understanding of the concepts from this interview with the community leader or core member	High	Significant	Moderate	Basic	Not even reaching marginal levels
	2.3 Organisation of the paper	High	Significant	Moderate	Basic	Not even reaching marginal levels
	2.4 Writing skills and proper reference citation skills	High	Significant	Moderate	Basic	Not even reaching marginal levels
3. Examination (40%)	3.1 Ability to demonstrate the understanding of the concepts, theories and knowledge introduced in the lectures, tutorials and assigned readings	High	Significant	Moderate	Basic	Not even reaching marginal levels
	3.2 Ability to apply the theories and concepts learnt to different community situations	High	Significant	Moderate	Basic	Not even reaching marginal levels

# Part III Other Information (more details can be provided separately in the teaching plan)

# 1. Keyword Syllabus

(An indication of the key topics of the course.)

# 1.1 Basic understanding of community work

The concept of community. Definitions, objectives, functions and main features of community work. Critical reflection on the social dimension of social work practice. Why social work includes community work. Structural perspective or approach in social work.

# 1.2 Value base and ethical principles of community work

Value base of community work. Ethical principles of social work in macro practice. Ethical dilemma in community organising.

# 1.3 Models of community work practice

Contemporary models of community work practice. Mixing and phasing of models. Social action strategies and tactics. Community care and social support networking strategies

1.4 Community work in Hong Kong/ Community work as a service and as a method Historical development of community work in Hong Kong. Mode of community work practice in Hong Kong. Community work as a method in other service settings.

# 1.5 Community organizing skills

Relationship building skills with grassroots people. Mobilization skills. Organization skills and action skills.

# 2. Reading List

### 2.1 Compulsory Readings

(Compulsory readings can include books, book chapters, or journal/magazine articles. There are also collections of e-books, e-journals available from the CityU Library.)

1.	Banks, S., & Westoby, P. (Eds.). (2019). Ethics, equity and community development. Policy
	Press.
2.	Forde, C., & Lynch, D. (2015). Social work and community development: A critical practice
	perspective. Palgrave.
3.	International Association for Community Development. (2018). Towards shared
	international standards for community development practice.
4.	Kam, P.K. (2014). Back to the 'social' of social work: Reviving the social work profession's
	contribution to the promotion of social justice. <i>International Social Work</i> , 57(6), 723-740.
	https://doi.org/10.1177/0020872812447118
5.	Popple, K. (2015). Analysing community work: Theory and practice (2 <sup>nd</sup> . ed.). Berkshire,
	UK: Open University Press.
6.	Social Workers Registration Board. (2010). Guidelines on code of practice for registered
	social workers. Retrieved April 14, 2013 from
	http://www.swrb.org.hk/engasp/draft_cop_c.asp
7.	甘炳光(2011)。〈社區工作:意義重塑與展望〉。《香港社會工作學報》,45(1/2),
	頁27-42。
8.	甘炳光、梁祖彬、陳麗雲、林香生、胡文龍、馮國堅等編(1994)。《社區工作:理論與
	實踐》。香港:中文大學出版社。
9.	甘炳光、胡文龍、馮國堅、及梁祖彬編(1997)。《社區工作技巧》。香港:中文大學出
	版社。
10.	香港社會服務聯會社區發展資料彙編委會編 (2019)。《社區發展資料彙編 2019—堅
	守、開拓、創新》。香港,中國:香港社會服務聯會。

# 2.2 Additional Readings

(Additional references for students to learn to expand their knowledge about the subject.)

1.	Alinsky, S.D. (1972). Rules for radicals: A pragmatic primer for realistic radicals. Vintage
1.	Books.
2.	Bobo, K. et al. (1996). Organizing for social change: A manual for activists in the 1990's. Seven Locks Press.
3.	Brueggemann, W.G. (2002). <i>The practice of macro social work (2nd ed.)</i> . Brooks/Cole.
4.	Christenson, J.A., & Robinson, J.W. (1989). Community development in perspective. Iowa
	State University Press.
5.	Ferguson, I. (2008). Reclaiming social work: Challenging neo-liberalism and promoting social justice. Sage.
6.	Gamble, D.N., & Weil, M. (2010). <i>Community practice skills: Local to global perspective</i> . Columbia University Press.
7.	Hardcastle, D.A., Powers, P.R., & Wenocur, S. (2004). <i>Community practice: Theories and skills for social workers</i> . Oxford University Press.
8.	International Federation of Social Workers. (2012). Statement of ethical principles. http://social-workers.info/
9.	Homan, M. S. (1999). <i>Promoting community change: Making it happen in the real world</i> . Brooks/Cole Publishing Company.
10.	Kahn, S. (1991). Organizing: A guide for grassroots leaders. NASW.
11.	Long, D.D., Tice, C.J., & Morrison, J.D. (2005). <i>Macro social work practice: A strengths perspective</i> . Thomson Brooks/Cole.
12.	Mullaly, R.P. (2007). <i>The new structural social work</i> (3 <sup>rd</sup> ed.). Open University Press.
13.	Rubin, H.J., & Rubin, I.S. (2008). <i>Community organizing and development</i> (4 <sup>th</sup> ed.). Pearson/Allyn & Bacon.
14.	Saleebey, D. (Ed.). (2013). The strengths perspective in social work practice (6th ed.). Oearson.
15.	Shera, W., & Wells, L. (1999). Empowerment practice in social work: Developing richer conceptual foundations. Canadian Scholars' Press.
16.	Stepney, P., & Popple, K. (2008). Social work and the community: A critical context for practice. Palgrave Macmillan.
17.	Thomas, D. (1983). The making of community work. George Alien & Unwin.
18.	Tropman, J.E., Erlich, J.L., & Rothman, J. (Eds.) (2001). <i>Tactics and techniques of community intervention</i> (4th ed.). Thomson/Wadsworth.
19.	Twelvetrees, A. (2008). <i>Community work</i> (4 <sup>th</sup> ed.). Hampshire: Palgrave Macmillan.
20.	甘炳光、陳偉道、及文錦燕編(2006)。《堅守信念—給社工學生的 30 封信》。香港城市大學出版社。
21.	甘炳光編(2010)。《回歸信念—社工信念的實踐》。香港城市大學出版社。
22.	林勝義(2011)。《社區工作》。五南圖書出版股份有限公司。
23.	徐永德 (2013)。〈社區工作方法〉。載周永新、及陳沃聰編,《社會工作學新論》
25.	(增訂版) (頁 109-125)。商務印書館。
24.	殷妙仲、及高監國編(2006)。《社區社會工作—中外視野的交流》。中國社會科學出版社。