## City University of Hong Kong Course Syllabus

# offered by Department of Media and Communication with effect from Semester A 2016/17

## Part I Course Overview

Course Title:	Global Promotion and Branding
Course Code:	COM5408
<b>Course Duration:</b>	One Semester
Credit Units:	3
Level:	P5
Medium of Instruction:	English
Instruction:	Eligitsii
Medium of	
Assessment:	English
Prerequisites:	
(Course Code and Title)	Nil
Precursors:	
(Course Code and Title)	Nil
Equivalent Courses:	
(Course Code and Title)	Nil
Exclusive Courses:	
(Course Code and Title)	Nil

### Part II Course Details

#### 1. Abstract

This course aims to provide students with an understanding of marketing concepts and analytical processes in global marketing operations. The focus is to foster and sustain students' skills as innovative professional global marketing analysts and problem solvers.

#### 2. Course Intended Learning Outcomes (CILOs)

(CILOs state what the student is expected to be able to do at the end of the course according to a given standard of performance.)

No.	CILOs	Weighting	Discov	very-eni	riched
		(if	curricu	ılum rel	lated
		applicable)	learnin	g outco	omes
			(please	e tick	where
			approp	appropriate)	
			A1	A2	A3
1.	Apply professional knowledge of the basic forms,		✓	✓	<
	dimensions, and conceptual frameworks of global				
	marketing in an innovative manner.				
2.	Identify and analyse the dynamic relationship between			✓	
	standardization and localization, that is, "think globally and				
	act locally".				
3.	Apply professional skills innovatively in finding,		1	1	1
	analyzing, and utilizing data and information in order to				
	determine comparative differences in markets; marketing				
	functions as well as the legal, socio-economic and cultural				
	considerations required in marketing.				
4.	Become innovative professional global marketing analysts		1	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>
	and problem solvers.				

#### A1: Attitude

Develop an attitude of discovery/innovation/creativity, as demonstrated by students possessing a strong sense of curiosity, asking questions actively, challenging assumptions or engaging in inquiry together with teachers.

#### A2: Ability

Develop the ability/skill needed to discover/innovate/create, as demonstrated by students possessing critical thinking skills to assess ideas, acquiring research skills, synthesizing knowledge across disciplines or applying academic knowledge to self-life problems.

A3: Accomplishments Demonstrate accomplishment of discovery/innovation/creativity through producing /constructing creative works/new artefacts, effective solutions to real-life problems or new processes.

## 3.

**Teaching and Learning Activities (TLAs)** (*TLAs designed to facilitate students' achievement of the CILOs.*)

TLA	Brief Description	CIL	CILO No.			Hours/week
		1	2	3	4	(if applicable)
Seminar	Important knowledge of global marketing is explained and delivered through lectures.	1	1	1	1	3 hrs/wk
Class Discussion	Students are expected to participate and make innovative intellectual contribution at each and every class meeting.	~	~	~	~	
Reading	Students are required to read some assigned articles; and are encouraged to share their insight during classes, innovativeness and originality of their thought are the most important.					1 hr/wk
Assignments	In-class or out-class assignments will be given to students to improve their innovative problem solving ability.	~	1	1	1	1 hr/wk
Group Case Study	Case studies will be provided to students so that they can gain "hands-on" experience in analyzing and solving global marketing problems innovatively. Students are required to present the analysis of the case study in oral presentation, which can help to strengthen the student's communication skills and innovative problem solving skills.	<i>✓</i>	5	1	<i>✓</i>	3 hrs/wk
Term Project	<ul> <li>The term project, the Global Marketing Plan, is to provide students with the opportunity to develop innovative marketing plans, which can reflect students' thorough understanding of a foreign country.</li> <li>Each team has to select a foreign country and document its culture in a country notebook. Then, each team selects a product and develop an innovative marketing plan for its introduction in the foreign country.</li> </ul>	<b>v</b>				4 hrs/wk

## 4. Assessment Tasks/Activities (ATs)

(ATs are designed to assess how well the students achieve the CILOs.)

Assessment Tasks/Activities CILO No.				Weighting	Remarks	
	1	2	3	4		
Continuous Assessment: 70%						
Class Discussion and	✓	1	<	✓	20%	Key assignment will be
Assignments:						the Individual
Students will be evaluated on						Summary for the Group
their contribution to class						Case Study
discussions, comments made						
during class presentations and						
insight provided in the assigned						
readings, innovativeness and						
originality of their thought are						
the most important.						
Group Case Study:	✓	✓	✓	$\checkmark$	20%	
Each team will be evaluated on						
the quality in terms of						
innovativeness and depth of the						
case analysis, presentation skills						
and ability in responding to						
challenging questions being						
raised by other classmates.						
Term Project:	1	1	1	✓	30%	
Students will be evaluated on						
their ability in applying the						
theories learnt in Global						
Marketing innovatively. Skills						
in obtaining, discovering,						
analyzing, utilizing the data as						
well as professionally and						
innovatively solving the						
problem will be evaluated.						
Final Examination:	1	1	1	$\checkmark$	30%	
The final exam will be in two						
hours. It will include all						
materials covered in this						
semester. The exam will						
include multiple choices and						
short questions derived from the						
text and class periods.						
Examination: 30% (duration: 2 he	Examination: 30% (duration: 2 hours)					
					100%	

## 5. Assessment Rubrics

(Grading of student achievements is based on student performance in assessment tasks/activities with the following rubrics.)

Assessment Task	Criterion	Excellent	Good	Adequate	Marginal	Failure
		(A+, A, A-)	(B+, B, B-)	(C+, C, C-)	(D)	(F)
1. Class Discussion and Assignment	<ul><li>a) Participate and make an an intellectual and innovative contribution at each and every class meeting;</li><li>b) Familiar with the assigned readings, both from the text and additional material; and</li><li>c) Accurately and innovative complete all the assignments</li></ul>	High	Significant	Moderate	Basic	Not even reaching marginal levels
2. Group Case Study	<ul> <li>a) Students are able to demonstrate excellent skills in <ol> <li>identifying case problem(s);</li> <li>enumerating alternative solutions;</li> <li>evaluating and analyzing alternative solutions</li> <li>making a right choice of "best" solution; and</li> <li>specifying effective implementation measures</li> <li>For written or oral case presentation, students are able to demonstrate excellent skills in terms of</li> <li>organization/ structure/ logical flow;</li> <li>persuasion/ expression; and</li> <li>relevance and use of appendices and exhibits in the presentation.</li> </ol> </li> </ul>	High	Significant	Moderate	Basic	Not even reaching marginal levels
3. Group Project	<ul> <li>a) Show quality and innovative analysis of the influence of cultural differences in every aspect of global marketing plan;</li> <li>b) Demonstrate quality and innovative analysis of the five main decisions related to global marketing plan: <ul> <li>(1) whether to globalize/ internationalize,</li> <li>(2) which markets to enter,</li> <li>(3) how to enter,</li> <li>(4) with which marketing program, and</li> <li>(5) how to implement and control the program.</li> </ul> </li> </ul>	High	Significant	Moderate	Basic	Not even reaching marginal levels
4. Final Examination	<ul> <li>a) Command of concepts, theories, models, and analytical frameworks related to global marketing; and</li> <li>b) Demonstrate ability to apply theories, conceptual frameworks innovatively to tackle current global marketing problems and issues.</li> </ul>	High	Significant	Moderate	Basic	Not even reaching marginal levels

Part III Other Information (more details can be provided separately in the teaching plan)

### 1. Keyword Syllabus

(An indication of the key topics of the course.)

International Marketing, Global Marketing, Entry Modes, Standardization, Adaptation, Globalization, Cross-cultural differences, Multi-domestic Marketing, Internationalization, Marketing in Developing Countries, Global Markets, Multi-national Market Groups Global Marketing Management, Global Market Segment, International Marketing Channel, International Advertising, Pricing for International Markets, Negotiating with International Customers, Innovation, Innovative

## 2. Reading List

#### 2.1 Compulsory Readings

(Compulsory readings can include books, book chapters, or journal/magazine articles. There are also collections of e-books, e-journals available from the CityU Library.)

1.	Kotabe, "International Marketing Management", Sixth Edition International, Wiley
2.	Keegan, Warren J., " <i>Global Marketing Management</i> ", 7 <sup>th</sup> Edition, Prentice Hall Publishing, 2008.
3.	Kuemmerle, Walter (2001) "Go Global or No", Harvard Business Review, June, 37-49.
4.	Whitelock, Jeryl and Carole Pimblett., "The Standardization Debate in International Marketing", Journal of Global Marketing, 199710 (3), 45-66.
5.	McCort, Daniel John and Naresh K Malhotra, "Culture and Consumer Behavior: Toward An Understanding of Cross-Cultural Consumer Behavior in International Marketing", Journal of International Consumer Marketing, 1993, 6 (2), 91-127.
6.	Schutte, H. (2001), "Asian Culture and the Global Consumer", Mastering Marketing, Business Standard, 19 pp.2-3.

### 2.2 Additional Readings

(Additional references for students to learn to expand their knowledge about the subject.)

1.	Useful Web Sites for International Marketing
2.	Regional Information
3.	Africa Briefings Macroeconomic and economic sector data for African countries
4.	Business Environment Risk Intelligence (BERI) Provides political risk ratings for 130 countries on a scale from 0 (greatest risk) to 100 (least risk)
5.	Council of European Social Science Data Archives (CESSDA) Listing of European macroeconomics data archives
6.	Economist Intelligence Unit (EIU) Analysis and forecast of economic, political, and business environment for over 180 countries

7.	Global Risk Assessment, Inc.
	Analysis and research for political, investment, and trade risk
8.	Global Prospectus LLC
	Global market and industry data
9.	Internet Centre for corruption research
	Country ranking according to level of corruption
10.	PRS Group
	Data on country and political risk analysis
11.	Transparency International
	Annual ranking of perceived corruption in 90 countries
12.	World Bank in Country Data
	Contains profiles on 206 countries
13.	Eurostat
	Economic data for the European Union (EU)
14.	EIU Country Data
	Economic indicators and forecasts providing data series on economic structure, foreign payments,
	external debt stocks, eternal debt service, external trade, trends in foreign, and quarterly indicators
15.	EIU Country Commerce Country Commerce China 2006, 2007
	Provides operating conditions, commercial laws, and business regulations of approximately 60
	countries worldwide