

Mobility Print from Mobile Devices

Print from mobile devices with Mobility Print

Connect to CityUHK WiFi

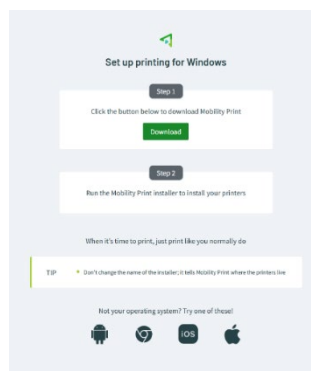
Make sure your device is connected to CityUHK WiFi
CityU WLAN (WPA)

Connect to Mobility Print Service

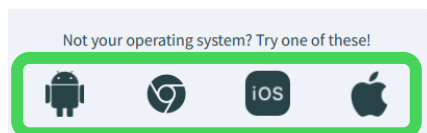
Visit the link or scan the QR code below.



Click **“Download”** to download and install “Mobility Print” on your device.



*If the page does not detect your device's operating system correctly, please scroll down to the bottom and **select your operating system manually**.*

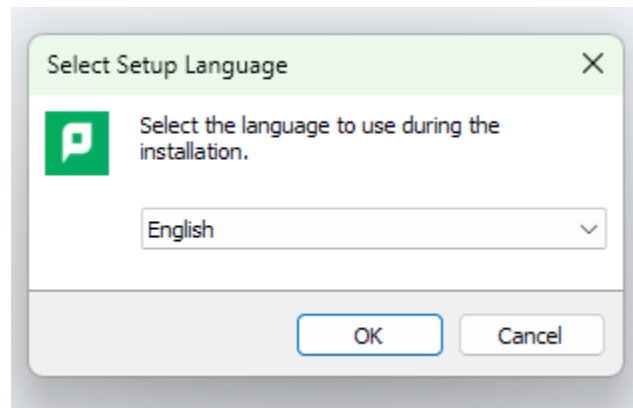


A printer named **“csc_quota_queue”** will be added to your device after the “Mobility Print” installation is complete.

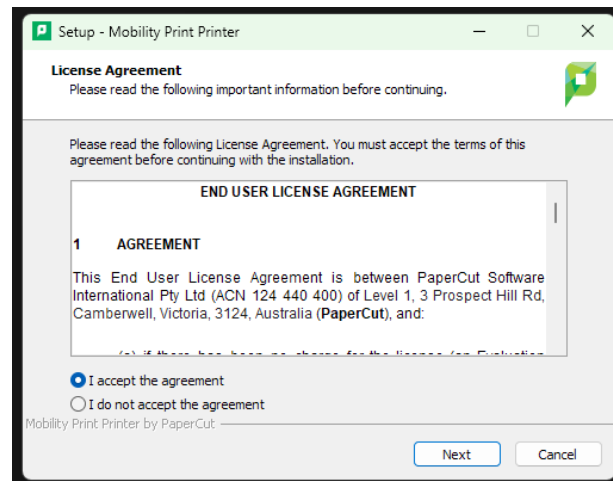
Supplementary Guide for Windows Device Setup

Open the downloaded installer for Mobility Print

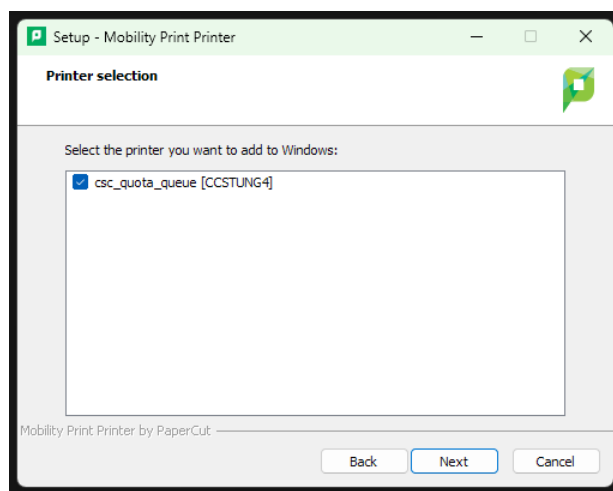
Select the preferred language, then click “**OK**”.



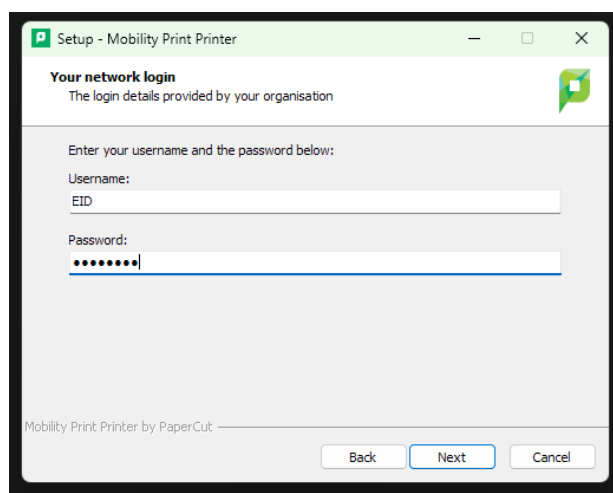
Select “I accept the agreement”, then click “Next”.



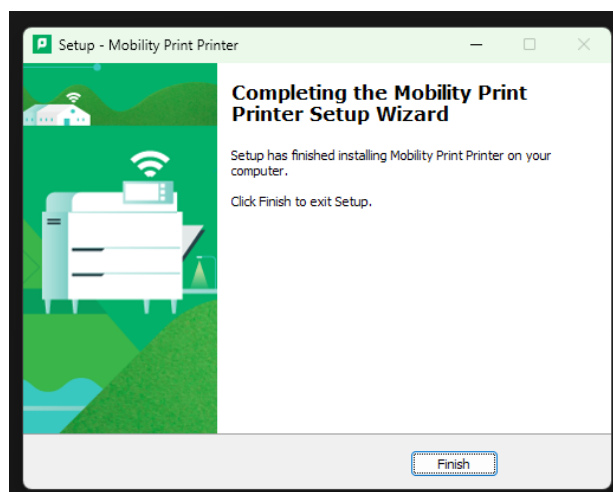
Select “**csc_quota_queue [CCSTUNG4]**”, then click “**Next**”



Entre your **EID** and **Password**, then click “**Next**”.

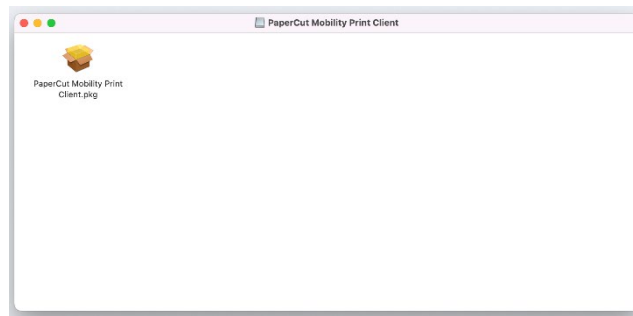


Click “**Finish**” to finish the setup.

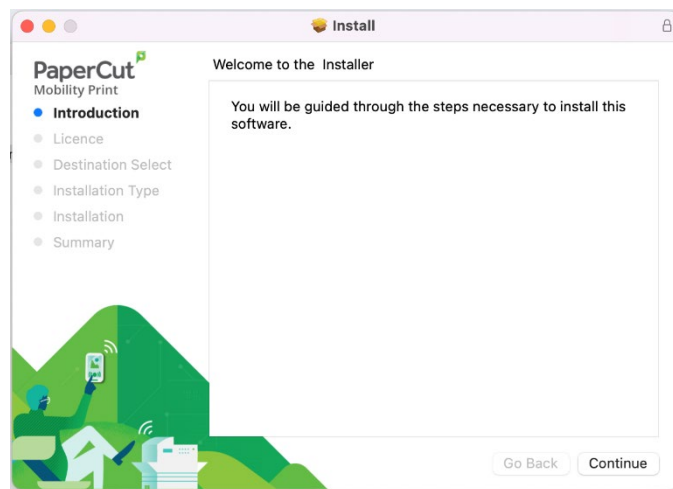


Supplementary Guide for Mac Device Setup

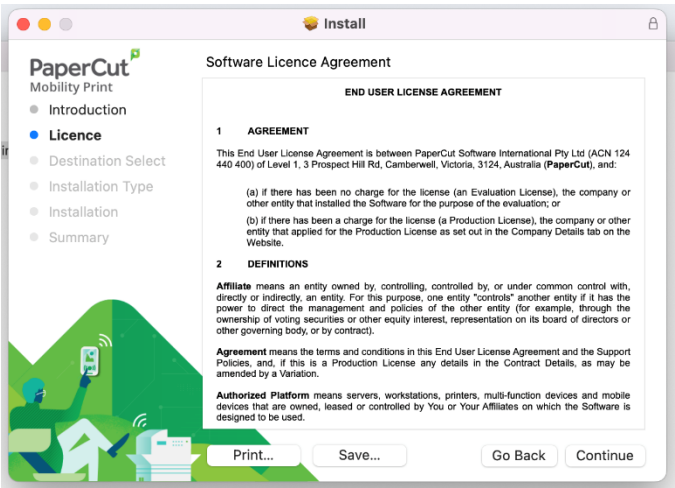
Open the downloaded installer for Mobility Print, then click the .pkg file



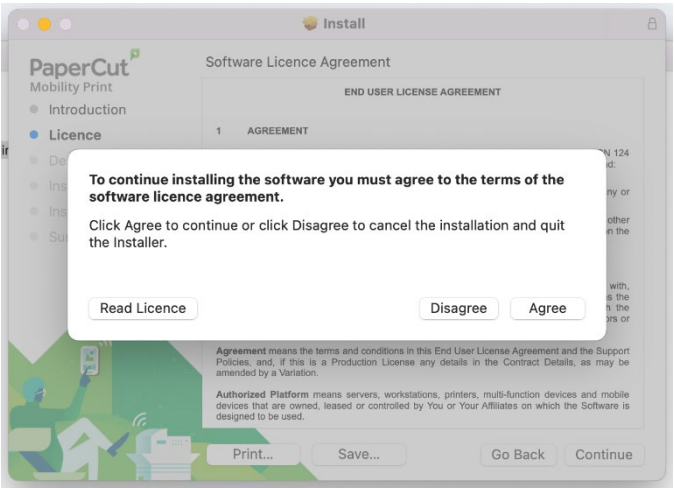
Click “**Continue**” to continue the setup



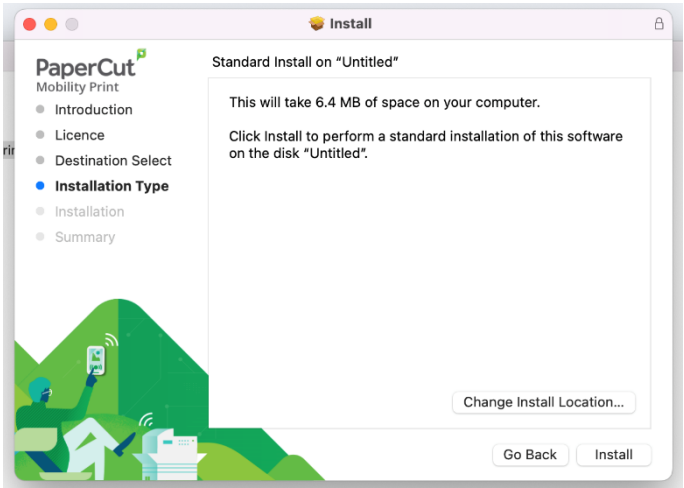
Click **“Continue”** to continue the setup



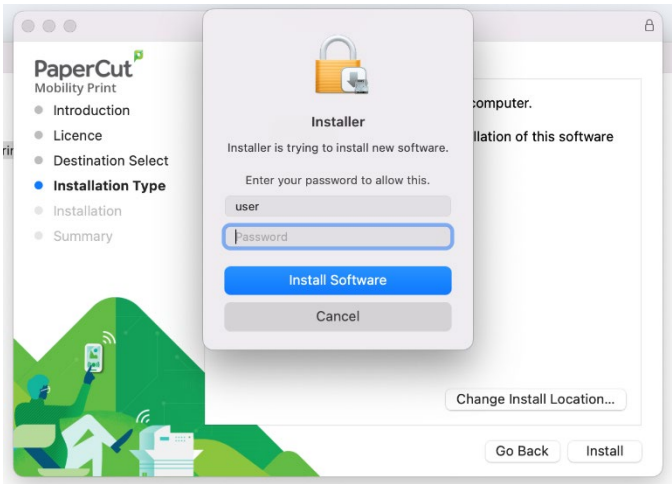
Click **“Agree”** to continue



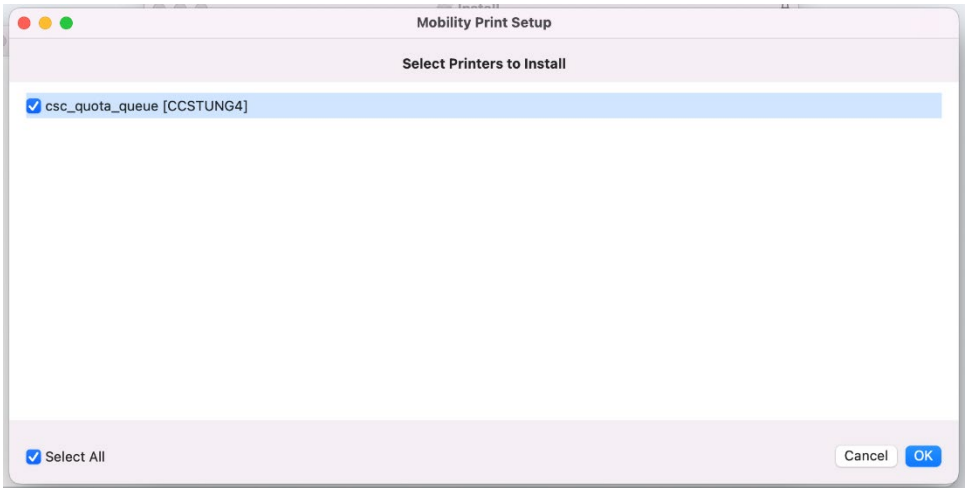
Click **“Install”** to start installing



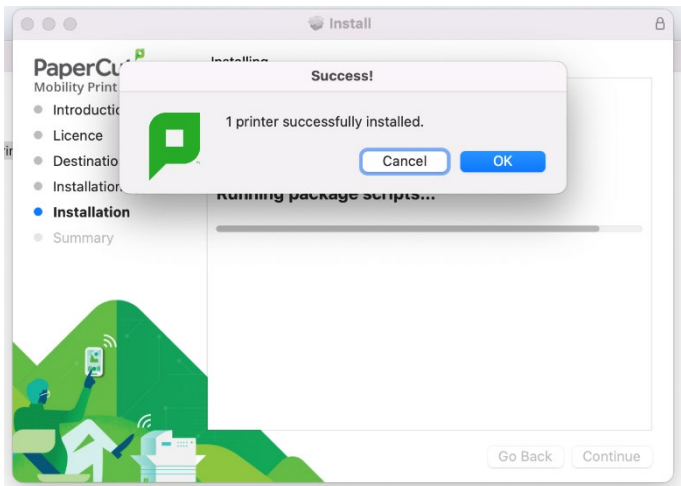
Enter your **Computer Username** and **Password** to allow the installation



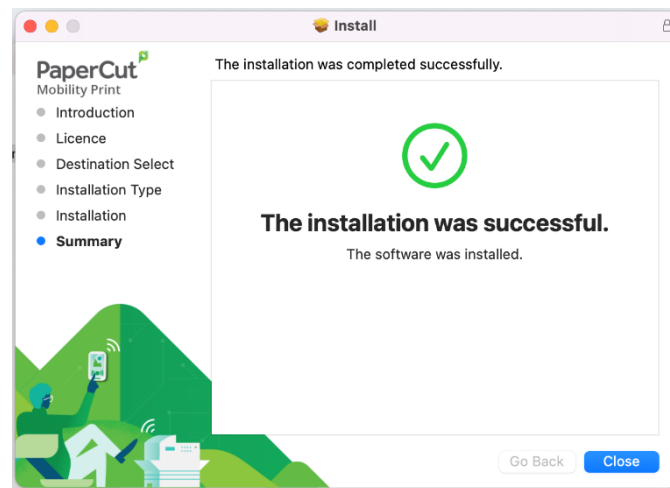
Select **"csc_quota_queue [CCSTUNG4]"**, then click **"OK"**



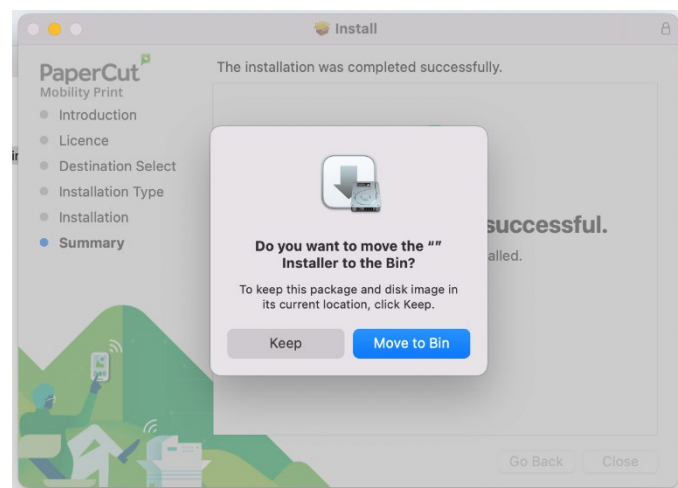
Click **"OK"**



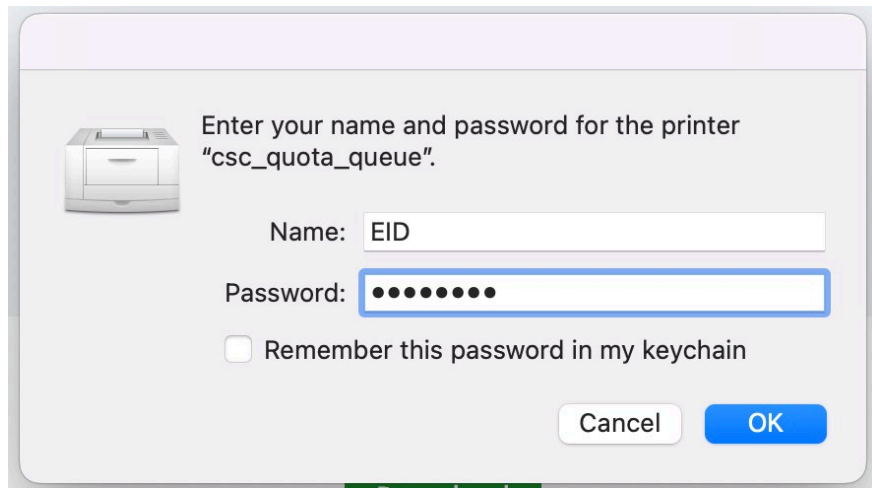
Click **“Close”** to finish the installation



Move the installer to Bin if you want to.



When submitting your print job, your EID and Password are required



Enter your name and password for the printer
"csc_quota_queue".

Name: EID

Password: ●●●●●●●●●●

☐ Remember this password in my keychain

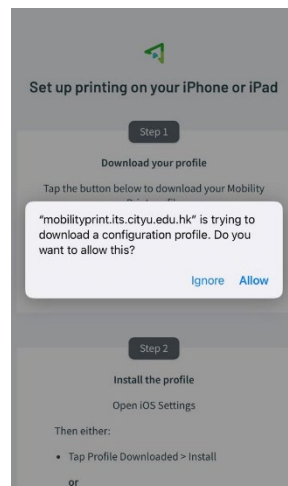
Cancel OK

*Log in with your **EID** and **password** when submitting your print job(s), click "Remember this password in my keychain" if you want your device save your credentials.*

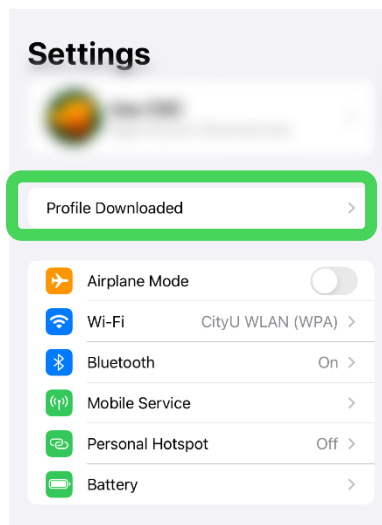
Supplementary Guide for iOS Device Setup

*If **Safari** is **not** the **default browser** on your iOS device, please **copy** the **scanned link** and **open it in Safari** to continue the setup.*

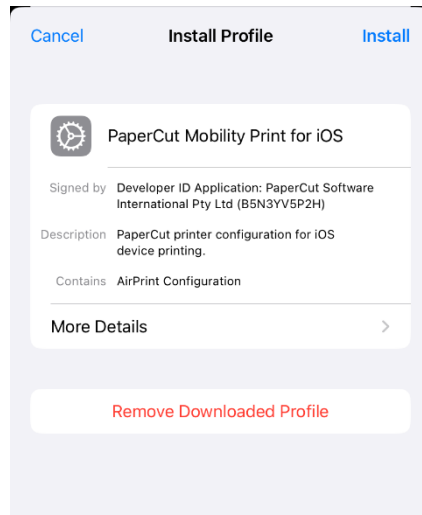
Click **“Allow”** to proceed with the download.



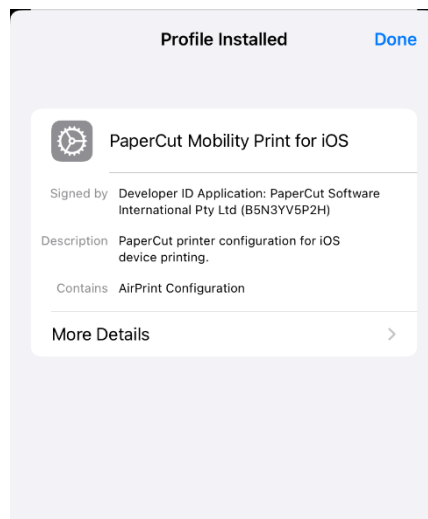
Go to **“Settings”** on your iOS device. A **“Profile Downloaded”** field will appear; open it.



Click “**Install**” to install the profile.



When the installation is complete, click “**Done**” to finish. You can then print with the printer “**csc_quota_queue**”.

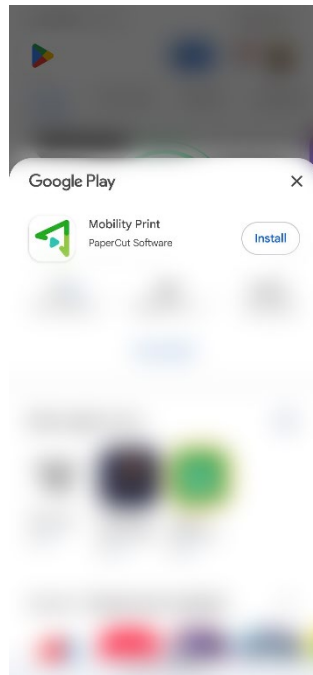


*When sending your print jobs, please log in with your **EID** and **password** when prompted for your username and password.*

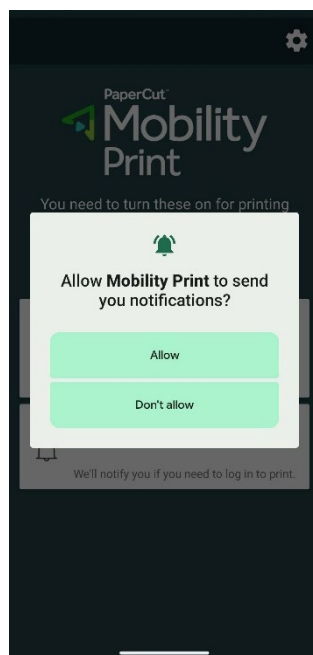
Supplementary Guide for Android Device Setup

Only **Android devices** with access to the **Google Play Store** are supported. For unsupported devices, please use **WebPrint** instead.

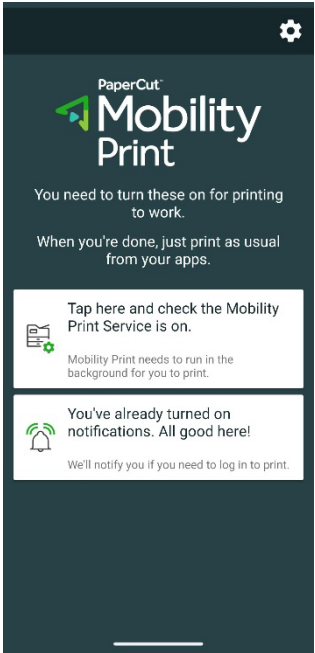
Download the app “**Mobility Print**” in Google Play Store, then Open it,



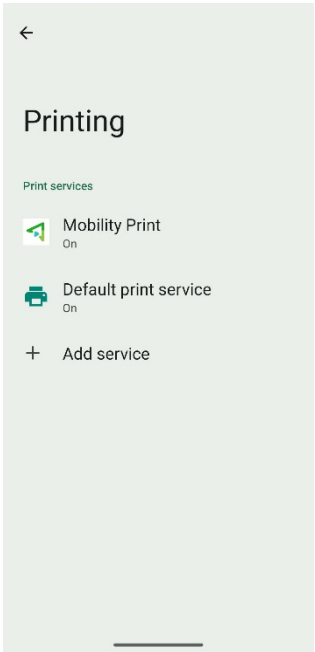
Click “**Allow**” to allow Mobility Print to send you notification



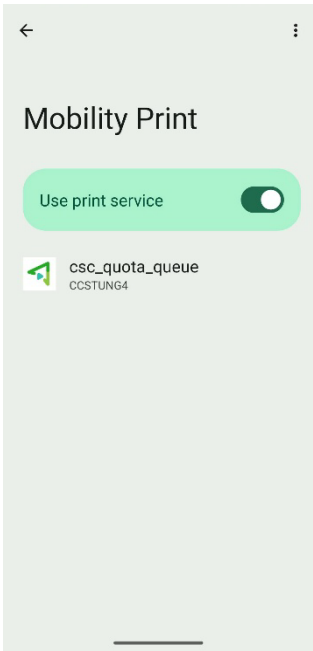
Tap “**Tap here and check the Mobility Print Service is on**” to check if Mobility Print Service works on your device.



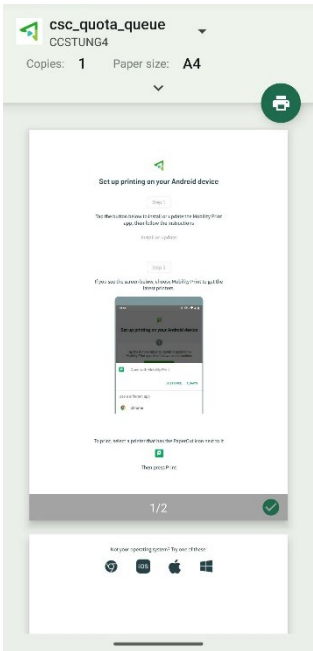
Tap “**Mobility Print**”



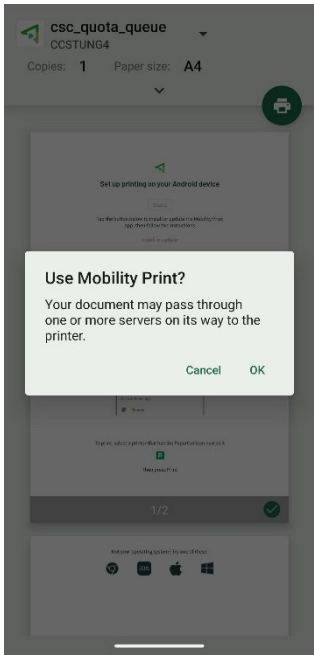
Mobility Print is working if “**Use Print Service**” is **on** and “**csc_quota_queue**” appears



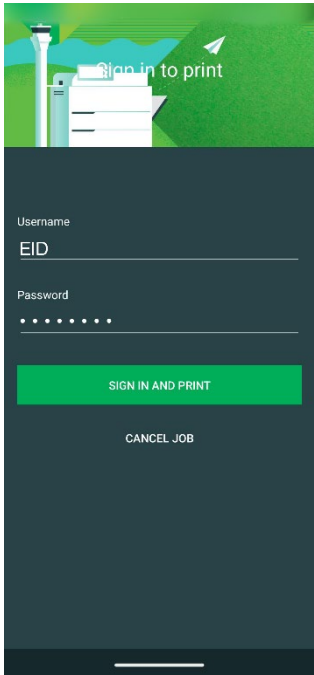
Print to the printer, “**csc_quota_queue**”



Tap “OK” to proceed



When submitting your print job, your EID and Password are required



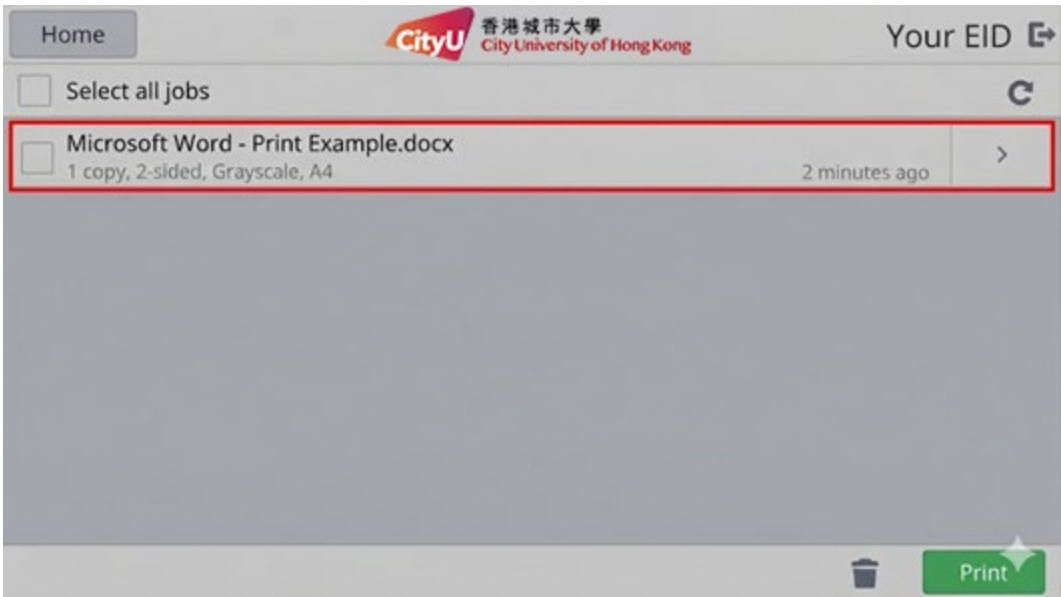
*Log in with your **EID** and **password** when submitting your print job(s)*

Release your print job(s) at Release Stations

Tap your **CityUHK ID card** or scan your **CityUHK Mobile ID** at any designated release station location.



Select the submitted print job(s), then click “**Print**” at the bottom-right of the screen to release your print job(s).



Click the “**Exit**” icon at the upper-right corner of the screen to sign out.

