

# CityUHK Mobile ID User Guide

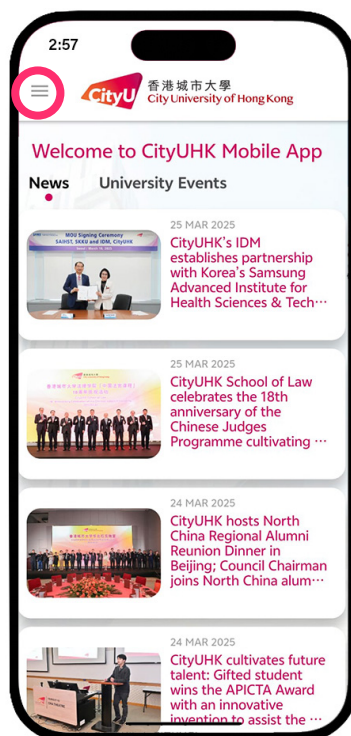
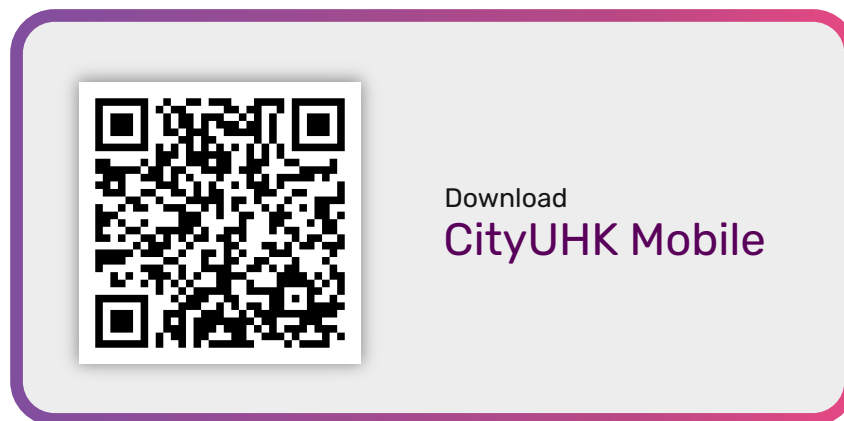
## I. CityUHK Mobile ID Registration

### Prerequisites:

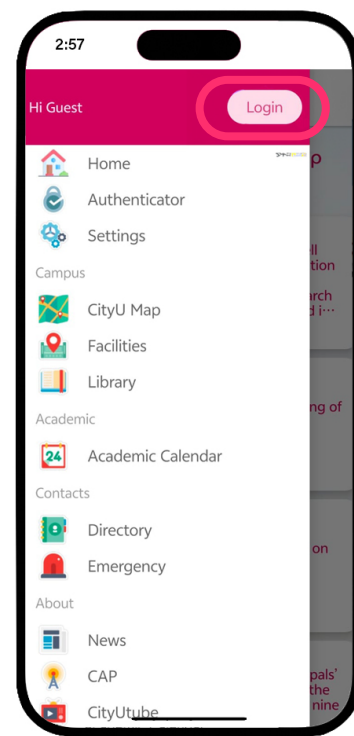
Install **CityUHK Mobile App** on your device. The CityUHK Mobile ID is tied in with the CityUHK Mobile App.



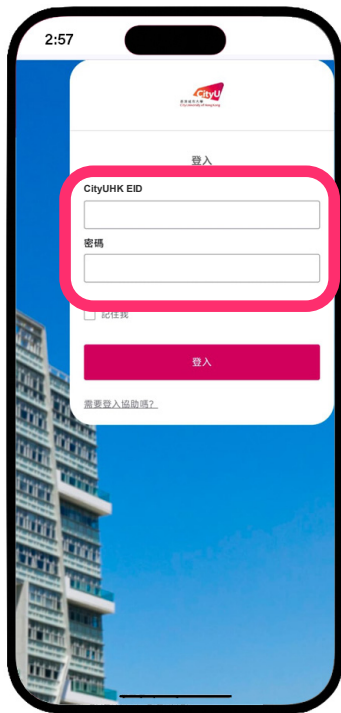
**Make sure you have your EID and password credential.**



1 Open the APP - **CityUHK Mobile** and press the Menu button.



2 Press **Login**.



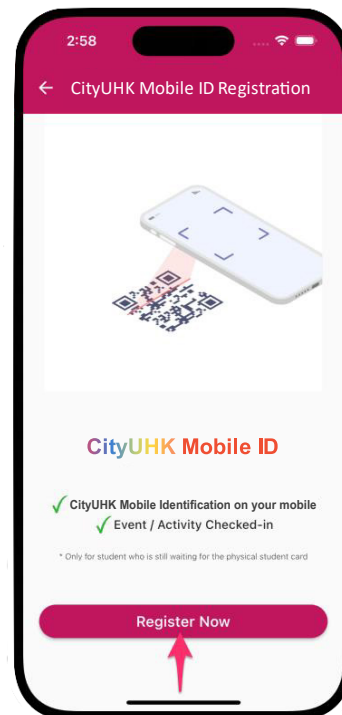
3 Enter **EID and password** . If you have forget your EID and password, please reset [HERE](#).



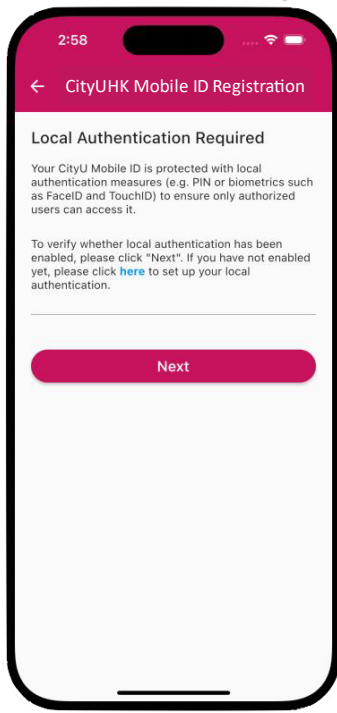
4 Once you successfully log in, the app will direct you to your dedicated page.



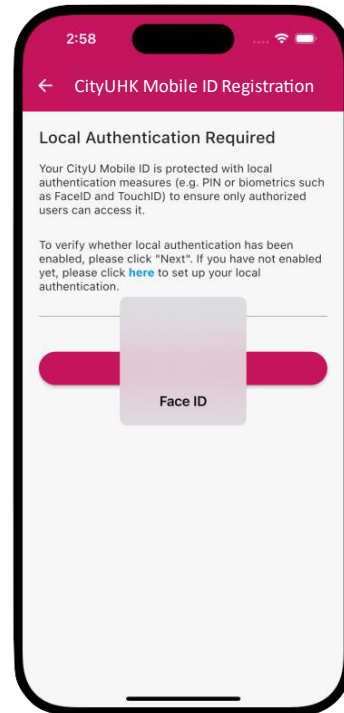
5 Press **CityUHK Mobile ID**.



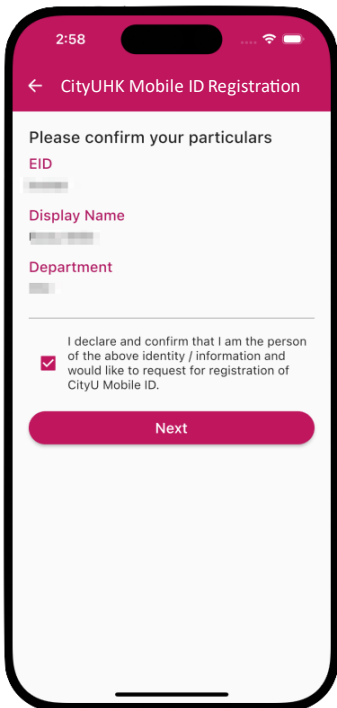
6 Press **Registration Now**.



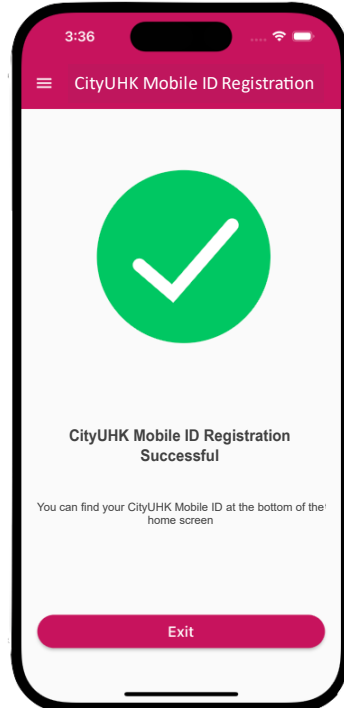
7 Enable the **Local Authentication** measures (e.g., PIN or biometrics such as FaceID).



8 Confirm the **Local Authentication** has been enabled on the device.

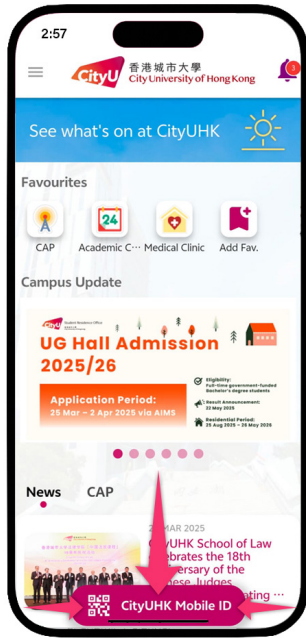


9 **Confirm** your particulars and check the box to confirm to register your CityUHK Mobile ID.

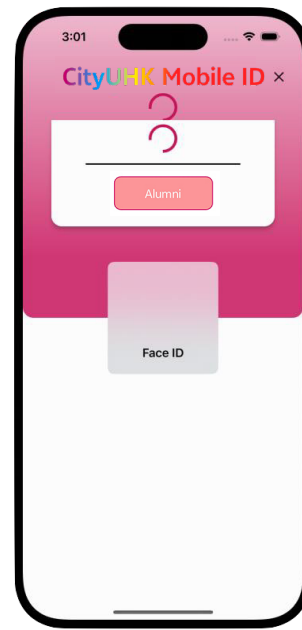


10 Your **CityUHK Mobile ID** has been registered and tied with the device successfully.

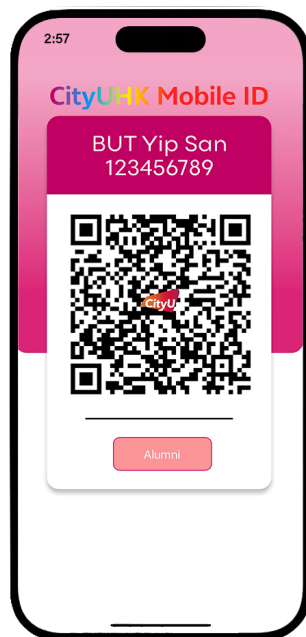
## II. Access CityUHK Mobile ID



1 You can access your **CityUHK Mobile ID** from the bottom of the **Home** screen.



2 Authenticate with your **Local Authentication** to get the **CityUHK Mobile ID**



3 The **CityUHK Mobile ID** represent your digital identity. Please do not capture or share the screenshot.