Network Card(s) Registration for Hostel / Wireless Network Access

Step 1: Locate network card Physical address (MAC)

I. Physical Address (MAC) of Personal Computer (Microsoft Windows)
1. Click on “Start” (開始)
2. For Windows XP: Click “Run...” (執行)
   For Windows Vista / Windows 7: Locate the Blank (可打字的空白位置)
3. Type “cmd” and press Enter
4. In the command prompt, type “ipconfig /all” and then press Enter
5. Locate “Local Area Connection” for Connection in Hostel (Wired LAN card) registration

II. Physical Address (MAC) of LAN card in Macintosh Computer (Mac OS)
1. Click icon and then System Preferences
2. Under the Internet & Network preferences group, click on Network icon
3. Select Ethernet for wired connection in your room or AirPort for wireless connection
4. Click Advanced… button for the pop up window
5. Click Ethernet button for the MAC address (Ethernet ID) for registration

III. Physical (MAC) Address on Linux System
1. Start a command shell (Xterm, Shell, Terminal, Command Prompt or similar) with root privilege, type “/sbin/ifconfig” and then press Enter
2. MAC address(es) are the number locates next to the HWaddr of ethXX
Step 2: Register the physical address(es) in the following webpage:

https://www6.cityu.edu.hk/ncm/

[Note: Registration usually requires 1-2 working day(s) for process]

Step 3: Test the network connection with your PC

*Wireless LAN Connection Signal covers each G/F Common Room, Multi-function Halls and Homey Kitchen.

**Quick Reference Guide for IP Phone:**

**Finding Out Your Room’s Phone Number**

You can find your room’s 8 digits phone number at the top right of the IP Phone screen. Your room’s phone number should be “3442-1xxx”, “3442-3xxx” or “2592-2xxx”.

**Making a Call (for local call only, no IDD services is provided)**

Internal Call: Press the last 4 digits of CityU Student Residence Phone Number (e.g. 3442-1200 / 3442-3190)

External Call: Press "0" + Phone Number

**Display Functions**

Incoming Call: You can see the phone number of the incoming caller

Outgoing Call: Your phone number is disclosed to receiver. If you want to hide the calling number, press “0” + “133” + Phone Number

* The IP Phone is fixed on the right desk in each room. Resident should not remove or disconnect the IP Phone without prior permission. In case of misuse, negligence or vandalism, resident will be held responsible for the total cost incurred for repair or replacement.

**Important Note:**

Some software programs are prohibited from network access by the University because of occupation to bandwidth. Moreover, you should not share your hostel network connection to others by any way (e.g. Wireless Router). Otherwise, CSC will stop your hostel network access services without prior notice if your computer was detected to conduct any abnormal activities such as p2p connections.

**Enquiries:**

For further information about Hostel Network Access Services, please refer to http://www.cityu.edu.hk/csc/deptweb/facilities/ctnet/stdresidence/help.htm for trouble shooting tips or email to (sronetwork@cityu.edu.hk) or contact the technician at 3442-3190

For further information about Cisco IP Phone 7910 & 7912G, please refer to http://www.cityu.edu.hk/csc/deptweb/facilities/ctnet/IPPhone/index.html#ref

For Wireless Network Access, please check the setup procedure from the following webpage after registration: http://www.cityu.edu.hk/csc/deptweb/facilities/ctnet/wlan/wlan-summary.htm

For further information about CityU Wireless LAN Access Services, please refer to http://www.cityu.edu.hk/csc/deptweb/facilities/ctnet/wlan/wlanmain.htm or email to (ccwlan@cityu.edu.hk)