Abstract:
Web Teaching Support Services Unit (WTSS) was established to promote and endorse web teaching at City University of Hong Kong in July 1999. In the first semester of operation, 176 courses utilized WebCT, a web-based instruction (WBI) platform supported by WTSS, as a supplement to lectures at CityU. Since evaluation of the effectiveness of WBI among students is essential for WTSS development, a survey was delivered via the Internet to over 10,000 students learnt through WebCT. 1,659 responses were registered over a 2 months period. Data analysis revealed some of their needs and expectations of web teaching in the cyber era.