

Services

■ ■ Resident Card Operation Guide

To Check Card Balance

Scan the Resident Card over the Smartmeter. The card balance will be shown on the screen.
For example:

Card Balance

50.00

To Download Cash to Smartmeter

Step 1	Step 2	Step
Press the PAY IN button. The screen will show: Pay In 10 PAY IN to Select The default download value is \$10. The user can also press the PAY IN button to choose a different download value (e.g. \$10, \$20, \$30, \$40, \$50, \$100 and ALL)	Scan the Resident Card over the Smartmeter and hold-on for 1 second until you hear a 'beep' sound . The cash will be downloaded to the Smartmeter. The screen will show: Add VALUE OK	Switch on the air conditioner.

2. To Get the Cash Back form the Smartmeter

Step 1	Step 2
Press the PAY BACK button.	Scan the Resident Card over the Smartmeter and hold-on for 1 second until you hear a 'beep' sound . The Screen will show: Get Back OK

Important Notes:

The Smartmeter has **three spaces** to store the money. We call these spaces Card1, Card2 and Card3.

The Smartmeter will always use the money in Card1. If Card1 does not have any money inside, the

Smartmeter will use the money in Card2. If Card1 and Card2 do not have money inside, the Smartmeter will use the money in Card3. If all Card1, Card2 and Card3 do not have money, the Smartmeter will cut off the power.

When we add value to the Smartmeter, **the money will go to Card1, Card2 or Card3**. If there is no money in Card1, the money you have added will go to Card1. If there is some money in Card1 but no money in Card2, the money you have added will go to Card2. If there is some money in Card1 and Card2 but no money in Card3, the money you have added will go to Card3. If there is money in Card1, Card2 and Card3, you **cannot** add any money into the Smartmeter.

Normally the Smartmeter will **only display the money that it is now using** on the LCD.

To check all Card1, Card2 and Card3, press the **“MENU” button twice**. The LCD will display the money in Card1, Card2 and Card3.