

### HA Key Performance Indicators 2000/2001

KPI	Target for 2000/2001	Position as at 30.9.2000
(1) Number of new housing units provided (including PRH/HOS/PSPS/IH )	90,000	22,737
(2) Average waiting time for PRH  - Overall : - Elderly :	5 years 3 years	5 years 3 years
(3) Number of home ownership opportunities provided  - HOS : - PSPS : - MSS : - BRO : - TPS : - HPLS :	23,000 3,900 3,200 No less than 3,000 No less than 25,000 At least 4,500	984 <sup>[1]</sup> 2,972 <sup>[1]</sup> 0 <sup>[1]</sup> 0 <sup>[1]</sup> 0 <sup>[2]</sup> 3,380
(4) Home ownership rate in the public sector	39 %	34 % <sup>[3]</sup>
(5) Average annual management and maintenance cost per PRH unit under HD management  - Management cost : - Maintenance cost :	\$ 7,600 \$ 5,800	\$ 6,800 \$ 5,400

Note [1] : The sale programme has been reviewed as a result of the adjustment in home ownership programmes.

Note [2] : Phase 4 of the Tenants Purchase Scheme will be launched in early 2001.

Note [3] : While the target was set at 39%, it has been adjusted to 37% owing to the transfer of HOS

flats to rental.

(6) % of rent arrears  - Domestic - Commercial	below 1.5% below 3%	2.68 % 2.6 %
(7) % of overcrowded families(i.e. living density below 5.5m <sup>2</sup> IFA per person) against total PRH families	4 %	3.7 %
(8) Vacancy rate  - PRH - Commercial properties	below 1.5 % below 4.5 %	1.8 % 4.6 %
(9) Average void period of vacated PRH	70 days	66 days
(10) Formation of  - EMACs - OCs for new HOS states - OCs for TPS estates	3 14 6	5 3 0
(11) No. of HOS estates (pre-Phase 18A) handed over for self-management	21	13

(12) Outsourcing of management functions  - Rental estates  - HOS estates - BRO estates - Commercial facilities	11 new estates & 1 small household development 15 4 33 shopping centres	0 <sup>[4]</sup> 6 0 <sup>[5]</sup> 12
(13) Training investment per staff member	\$2,400	\$ 745
(14) Number of training days per staff member	4.5	2.2
(15) Paper consumption per staff member	12.94 reams	6.02 reams
(16) Volume of domestic waste paper collected from estates for recycling	20,000 tonnes	10,000 tonnes
(17) Compliance with HKBEAM for new designs	Good ratings	Good ratings for 2 trial schemes

Note [4] : 10 new PRH estates would be outsourced in October/December 2000.

Note [5] : 4 BRO estates will be transferred to PRH due to the adjustment in home ownership programmes.