

**Summary of Requests and Complaints on Building Defects
Received from Owners of HOS/PSPS/MSS/BRO Flats
with Occupation Less Than 6 Months**

(a) Requests

Completion Date	Project Name (No. of Flats)	Requests Received		Remarks (if any)
		No. of Request Forms	No. of Items Involved	
24 September 1999	Lung Hin Court (179)	0	0	-
29 September 1999	Wo Ming Court I (1280)	134	6	Items of request involved : 1. Window frame seepage 2. Letter box lock defective 3. Insufficient fall in kitchen/toilet floor level 4. Cracks on ceiling/ dry wall 5. Water seepage through gas flue 6. Water pipe/tap leakage

Annex C (P.2)

26 November 1999	Yi Fung Court (700)	0	0	
16 December 1999 22 December 1999	Tin Chung Court III (2560) Tin Chung Court II (1600)	1393 1790	9 9	Requests focus on seepage found in floor drain, construction joint, under bath/shower unit and window frame; cracks found in ceiling/wall/floor and debonding found in internal wall tiles.
21 December 1999	Ocean Court (550)	0	0	-
28 December 1999	Tin Shing Court (6850)	5943	10	Requests focus on 1. Floor drain blockage 2. Overflow flush water tank 3. U-trop dripping 4. Iron quote matters 5. Aluminum windows frame 6. Wooden door 7. Wall tiles 8. Heater 9. Water stain 10. Cracks

14 February 2000	Grand View Garden (2230)	1245	8 Requests focus on : 1. Drainage 2. Plumbing 3. Metal work, ironmongery 4. Timber Door 5. Plaster-work 6. Seepage 7. Fittings 8. Sanitary Fittings
------------------	--------------------------	------	---

(b) Complaints

Completion Date	Project Name (No. of Flats)	Complaints* Received		Remarks (if any)
		No. of Complaint Forms	No. of Items Involved	
24 September 1999	Lung Hin Court (179)	25	5	The complaints mainly on uncompleted building works in common areas.
29 September 1999	Wo Ming Court (1280)	15	3	Items of complaints involved : 1. Cracks on ceiling/ wall 2. Water seepage through gas flue 3. Insufficient fall in kitchen/toilet floor level
26 November 1999	Yi Fung Court (700)	0	0	-
16 December 1999 22 December 1999	Tin Chung Court III (2560) Tin Chung Court II (1600)	8 11	6 6	Complaints mainly on seepage found in floor drain, construction joint, under bath/shower unit and window frame; cracks found in ceiling/wall/floor and debonding found in internal

Annex C (P.5)

				wall tiles.
21 December 1999	Ocean Court (550)	0	0	-
28 December 1999	Tin Shing Court I (6850)	17	3	Complaints mainly on delay of rectification work, water seepage, poor building work workmanship.
14 February 2000	Grand View Garden (2230)	7	7	Items of complaints involved : 1. Water seepage 2. Drainage 3. Timber door 4. Sanitary fittings 5. Metal work 6. Window 7. Fittings
20 March 2000	Cheong Shing Court (1280)	0	0	-
29 March 2000	Yung Shing Court (800)	0	0	-

* Requests for repairs not rectified within the agreed time-frame/DLP or the owners not satisfied with the repairs