

THE HONG KONG HOUSING AUTHORITY

Memorandum for the Housing Authority and Complaints Committee

Formation of Customer Liaison Group for Diamond Hill Squatter Areas Clearance

PURPOSE

To inform Members of the formation of the Customer Liaison Group (CLG) for Diamond Hill Squatter Areas Clearance.

BACKGROUND

2. The Diamond Hill Squatter Areas Clearance was announced on 25 August 1998 and a pre-clearance survey was conducted on the same day. A total of some 2,200 families with 6,100 persons and 174 business undertakings affected were registered. The D-day of the clearance has tentatively been scheduled for June 2000.

3. A CLG was formed in April 1999 to provide a forum for exchange of views between the affected clearerees and the Department on the services provided. The CLG will meet once every three months.

TERMS OF REFERENCE

4. The terms of reference of the CLG are as follows –

- (a) To provide a forum for exchange of views between the affected clearerees and the Department on the services provided.
- (b) To monitor the progress of clearance operation in relation to –

- (i) rehousing of affected clearees; and
- (ii) assessments and payment of ex gratia allowance for eligible business operators.

MEMEBRSHIP

5. The CLG will be chaired by the Chief Housing Manager/Operations. Other members include –

- (a) 14 residents/business operators nominated by the local Kai Fong Welfare Associations/Mutual Aid Committee/Concern Group; and
- (b) 10 members selected by ballot from the residents/business operators who applied voluntarily through open invitation.

INFORMATION

6. This paper is issued for Members' information.

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c.c. Members of the Rental Housing Committee

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