

Source	No of cases
Public	537
Rental Housing Tenants HOS owners	217
THA residents and squatters	28
Referred from Legislative Council,	
Provisiona l Municipal Services Councils and District Boards	512
Residents' Associatio ns, concern/po litical groups	202
The Ombudsm an	139
Hotline	119
Complaint forms	99
Others	363

Total

2216