

Virtual Private Network (VPN) Connection Setup Guide for Windows 10

This manual shows the procedures to set up a Cisco AnyConnect VPN Client on Windows 10. You should have the following items before you can establish a VPN connection.

1. Internet connection such as your broadband or 4G network
2. Network Connection Account and password

Step 1: Establish your Internet Connection

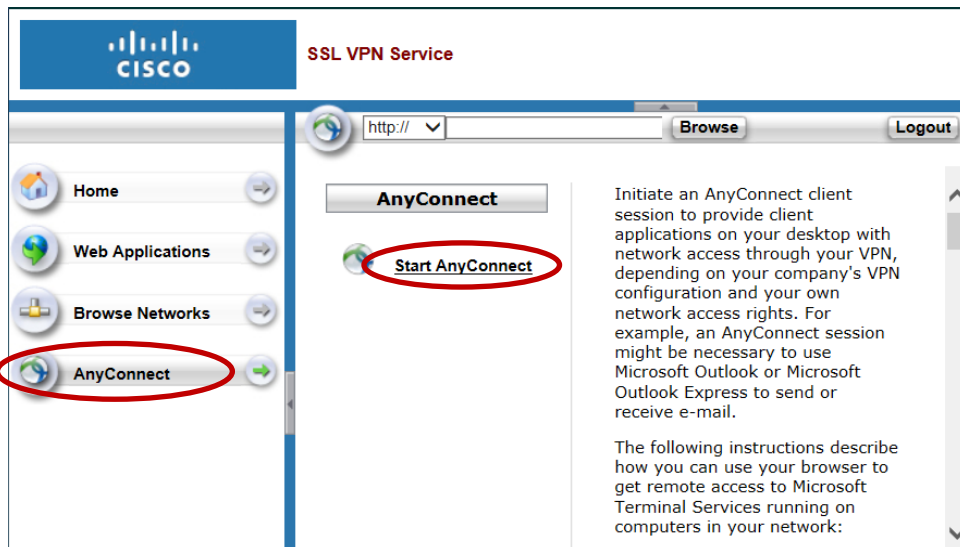
1. Apply your own Internet connection (such as broadband, 4G, etc.).
2. Follow the instructions provided by your ISP to setup your Internet connection. If you cannot access the Internet or having problems with your Internet connection, please consult your ISP.

Step 2: Install the Cisco AnyConnect VPN Client

1. Use any web browser to access the URL "<https://mvpn.cityu.edu.hk>". Enter your username and password when prompted:

A screenshot of a login form titled "Login". The form contains the following fields: "GROUP:" with a dropdown menu set to "CityU-VPN", "USERNAME:" with a text input field containing "EID", and "PASSWORD:" with a password input field containing several dots. A "Login" button is located at the bottom of the form.

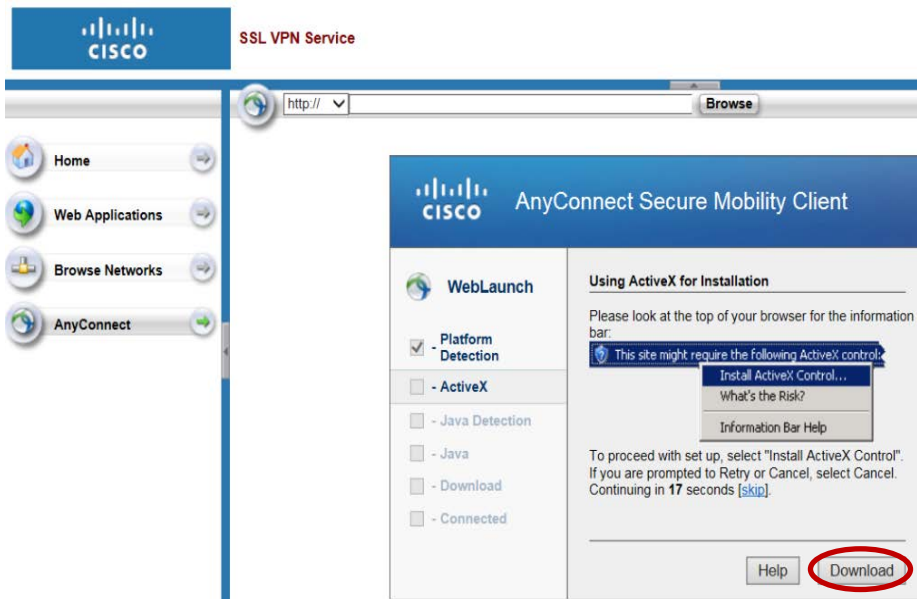
2. A portal page will be shown after successful logged in. Select "AnyConnect" and then click on the "Start AnyConnect" to continue:



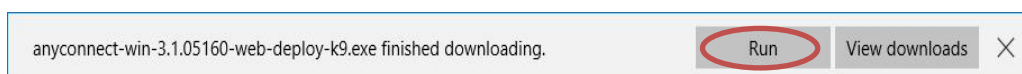
3.Windows will try to identify and install the most appropriate AnyConnect VPN client into your computer:



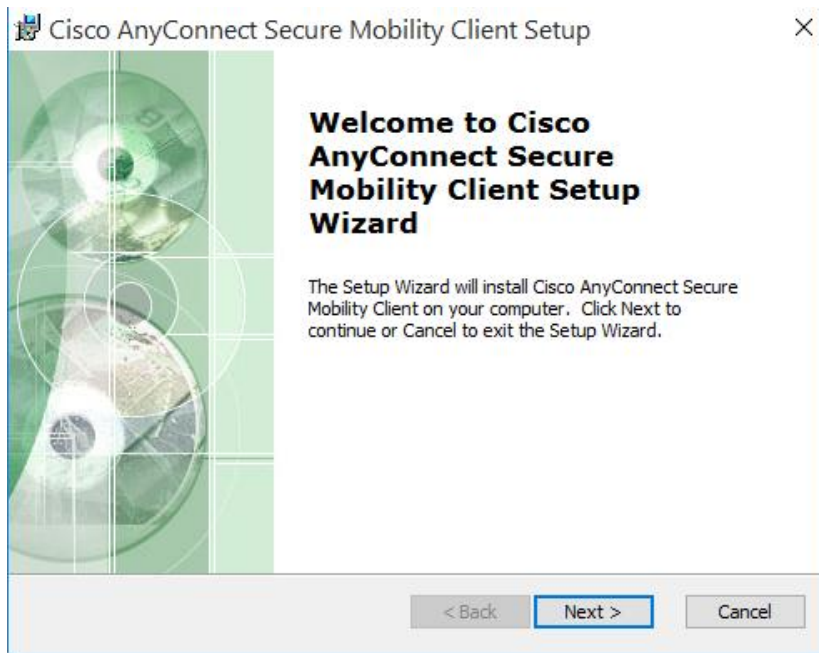
In case the web-based installation was unsuccessful, you may press the "Download" button and then click on the "Windows Desktop" to download and install the VPN client manually:



Press the "Run" button to install the AnyConnect VPN client:

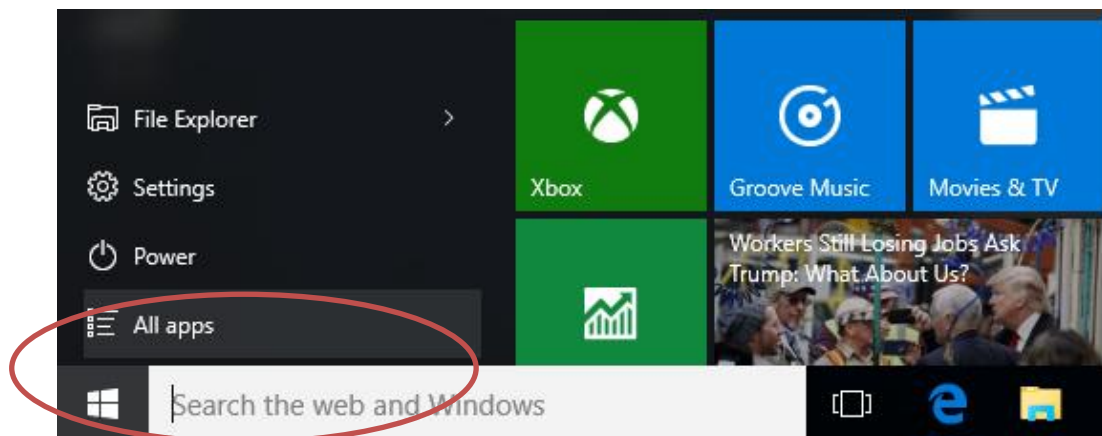


Press the "Next" button and follow the on screen instructions to complete the installation:

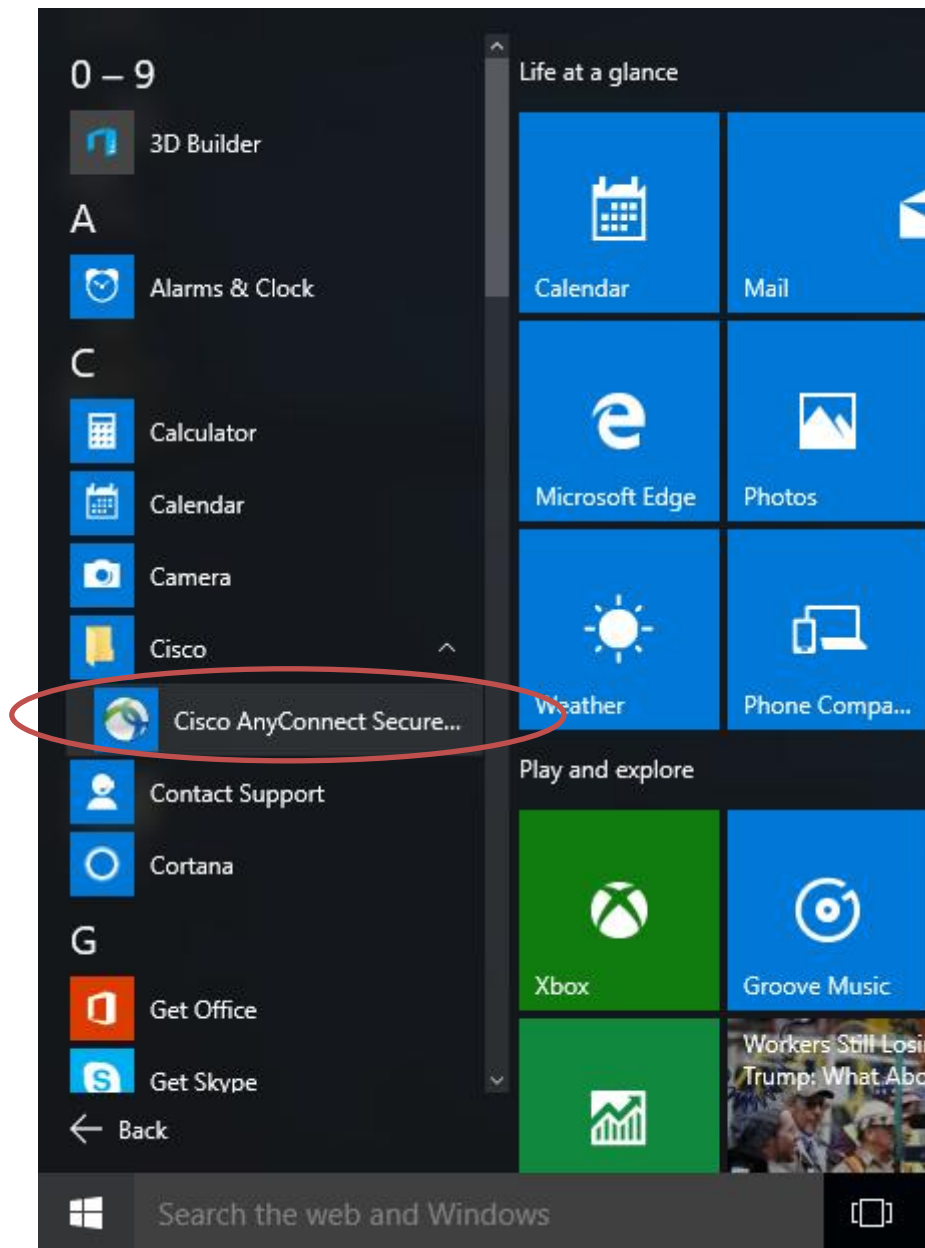


Step 3: Establish VPN connection

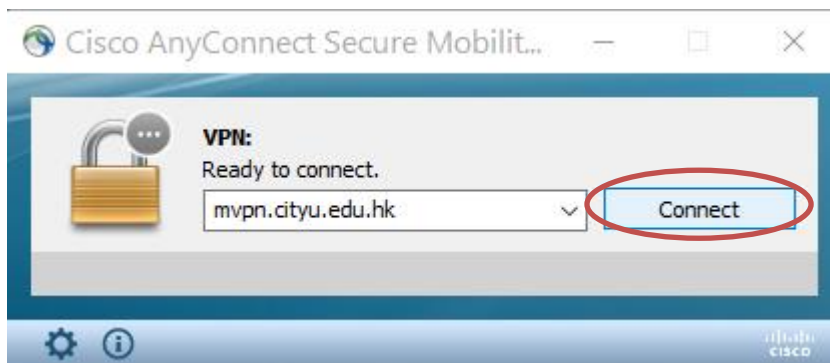
1. Click on the "Start" button and expand "All apps":



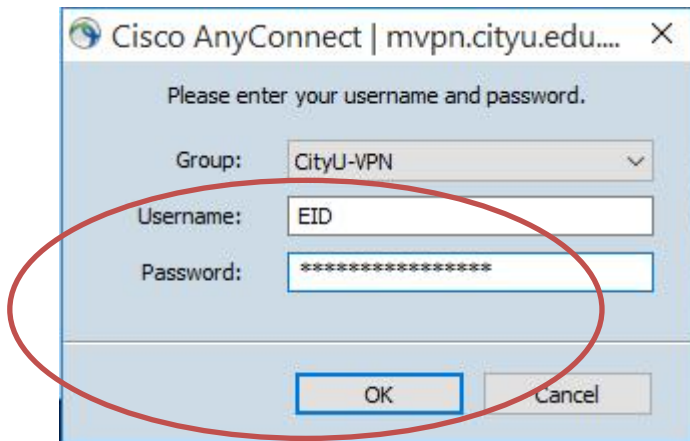
2. Search and launch the "Cisco AnyConnect Secure Mobility Client":



3. Connect to the "mvpn.cityu.edu.hk" VPN server"



4. Enter your EID and the network connection password to establish VPN connection:



The image shows a screenshot of a Cisco AnyConnect login dialog box. The window title is "Cisco AnyConnect | mvpn.cityu.edu...". The main text says "Please enter your username and password." Below this, there are three input fields: "Group:" with a dropdown menu showing "CityU-VPN", "Username:" with the text "EID", and "Password:" with a masked password of "*****". At the bottom, there are two buttons: "OK" and "Cancel". A red oval highlights the "Username:" and "Password:" fields.

Please enter your username and password.

Group: CityU-VPN

Username: EID

Password: *****

OK Cancel