

Virtual Private Network (VPN) Connection Setup Guide for Windows 10

This manual shows the procedures to set up a CityU VPN Client running on Windows 10. You should have the following items before you can establish a VPN connection.

1. Internet connection such as your broadband or dial-up network
2. Network Connection Account and password

Step 1: Establish your Internet Connection

1. Apply your own Internet connection (such as broadband, 4G, etc.).
2. Follow the instructions provided by your ISP to setup your Internet connection. If you cannot access the Internet or having problems in setting your Internet connection, please consult your ISP.

Step 2: Install the Cisco AnyConnect VPN Client

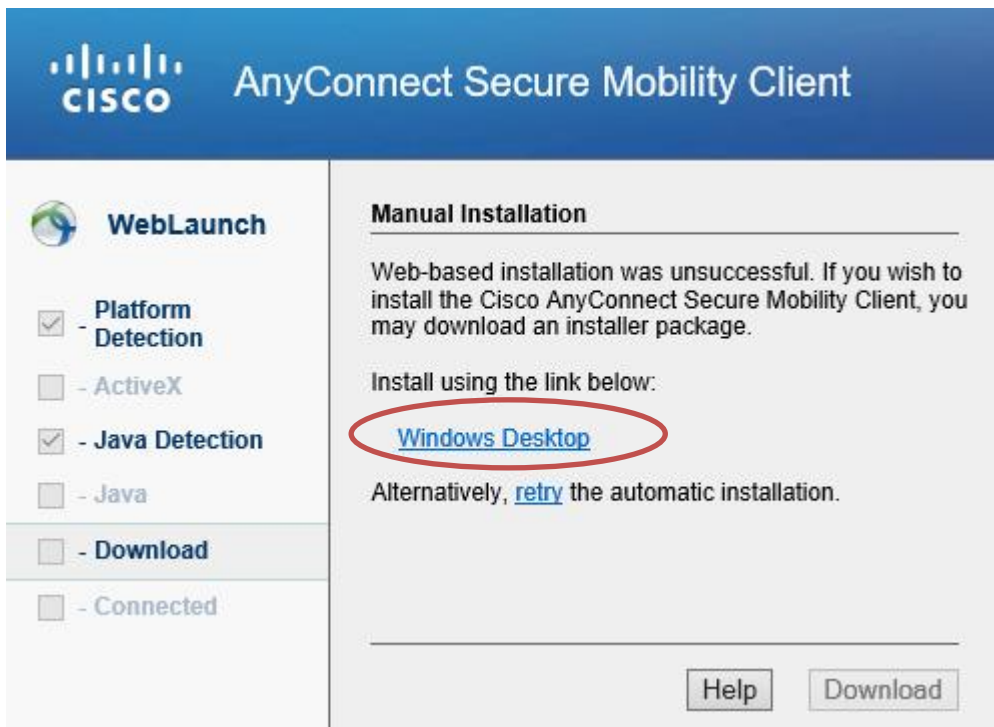
1. Use any web browser to access the URL “<https://mvpn.cityu.edu.hk>”. You will be promoted for your username and password:

A screenshot of a Windows login dialog box titled 'Login'. It contains the instruction 'Please enter your username and password.' and three input fields: 'GROUP:' with a dropdown menu showing 'CityU-VPN', 'USERNAME:' with the text 'EID', and 'PASSWORD:' with masked characters. A 'Login' button is located at the bottom.

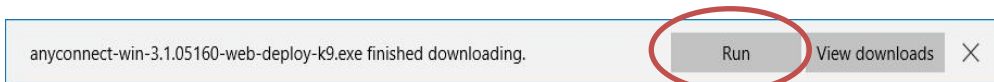
2. After successful login, Windows will try to identify and install the most appropriate AnyConnect VPN client into your computer:



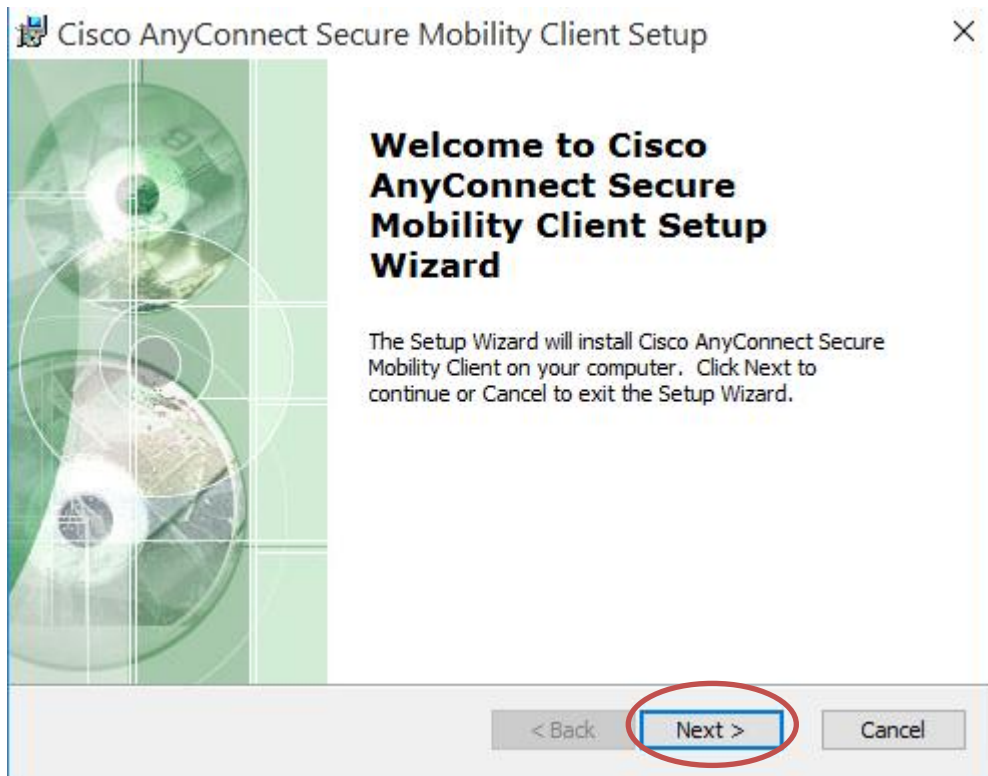
In case the web-based installation was unsuccessful, you may press the “Windows Desktop” link to download the VPN client manually:



Press the “Run” button to install the AnyConnect VPN client:

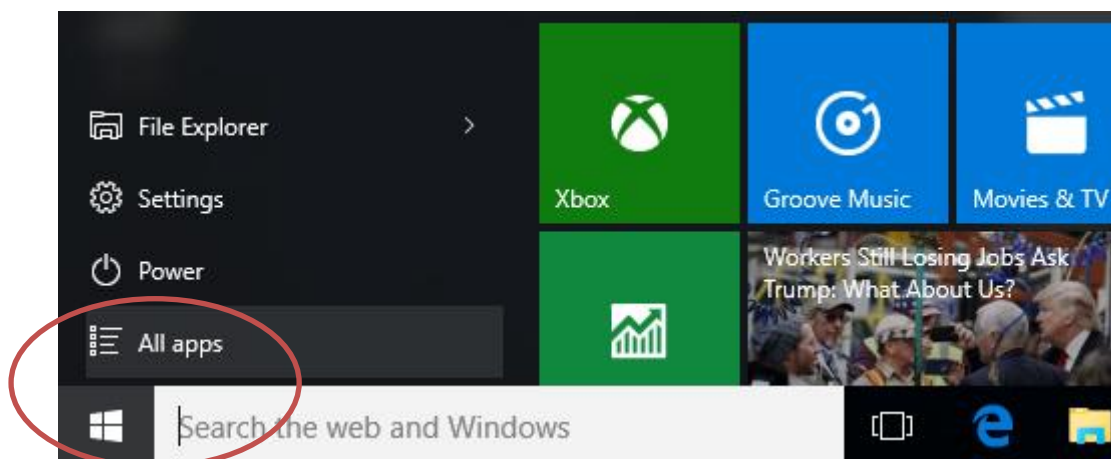


Press the “Next” button and follow the on screen instructions to complete the installation:

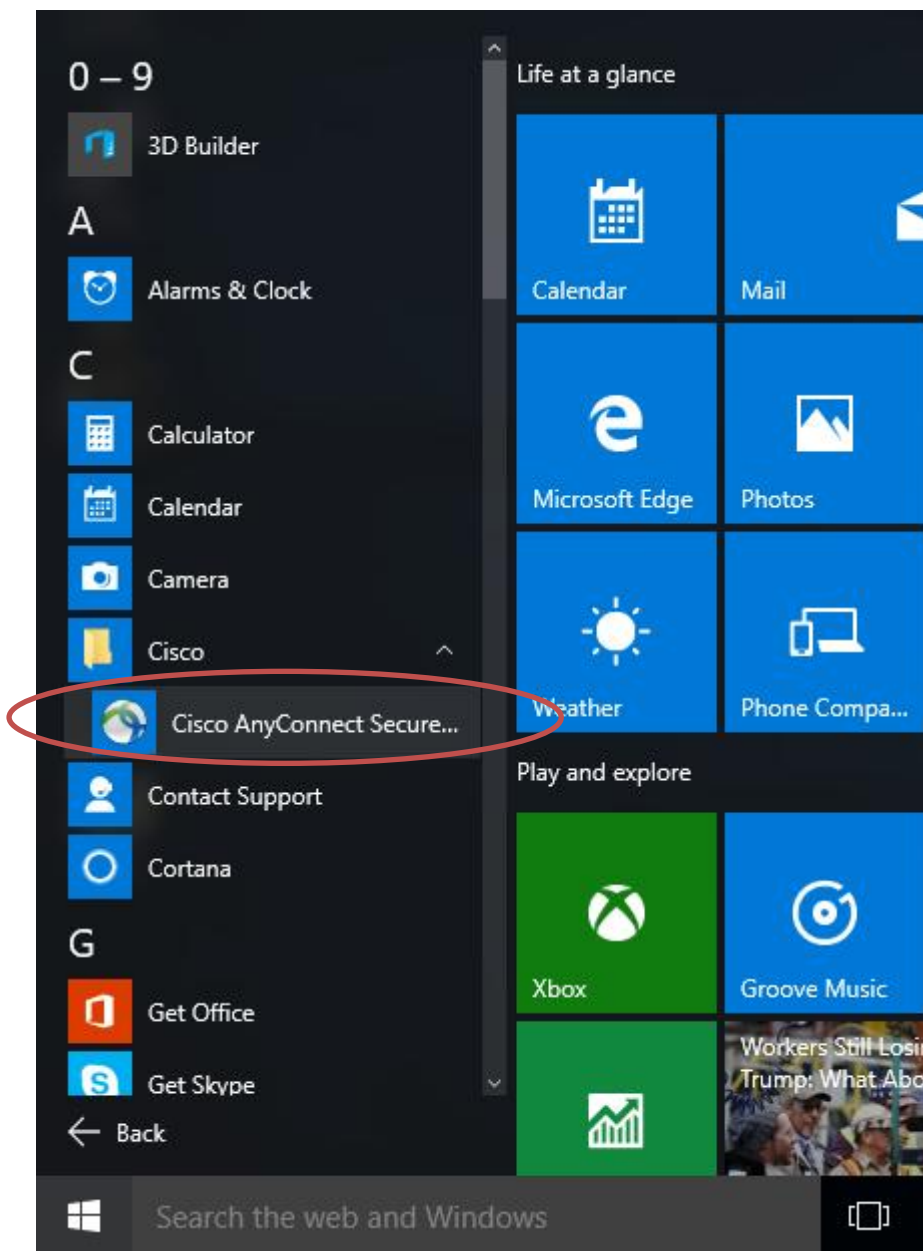


Step 3: Establish VPN connection

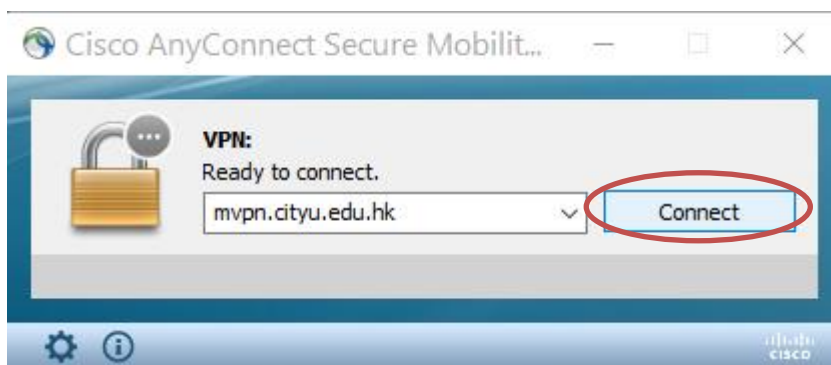
1. Click on the “Start” button and expand “All apps”:



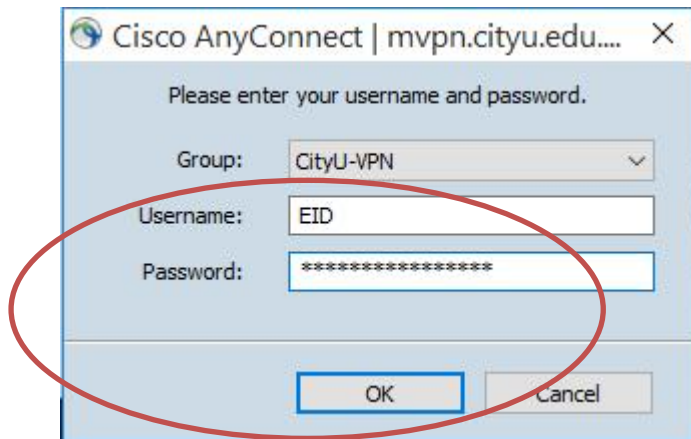
2. Search and launch the "Cisco AnyConnect Secure Mobility Client":



3. Connect to the "mvpn.cityu.edu.hk" VPN server"



4. Enter your EID and the network connection password to establish VPN connection:



The image shows a screenshot of a Cisco AnyConnect login dialog box. The title bar reads "Cisco AnyConnect | mvpn.cityu.edu...". The main text says "Please enter your username and password." Below this, there are three input fields: "Group:" with a dropdown menu showing "CityU-VPN", "Username:" with the text "EID", and "Password:" with a masked password of 15 asterisks. At the bottom, there are "OK" and "Cancel" buttons. A red oval highlights the Username and Password fields.

Group: CityU-VPN

Username: EID

Password: *****

OK Cancel