## Number and Source of Complaints <u>Received by the Housing Department</u> (1.1.2000 - 31.3.2000)

<u>Source</u>	No. of Cases
Public Rental Housing residents	237
HOS/PSPS	74
THA residents	2
Squatters	34
Applicants	30
OMLEGCO	25
CHA/HA	43
CE/CS/S for H	15
DC (formerly known as DB)	300
AC/MAC/OC	28
Concern/Political Groups	9
The Ombudsman	49
Hotline	90
Complaint Forms	68
Others	80
SquattersApplicantsOMLEGCOCHA/HACE/CS/S for HDC (formerly known as DB)AC/MAC/OCConcern/Political GroupsThe OmbudsmanHotlineComplaint Forms	3 3 2 4 1 30 2 4 9 6

Total