

**Number and Source of Complaints
Received by the Housing Department
(1.1.2000 - 31.3.2000)**

<u>Source</u>	<u>No. of Cases</u>
Public Rental Housing residents	237
HOS/PSPS	74
THA residents	2
Squatters	34
Applicants	30
OMLEGCO	25
CHA/HA	43
CE/CS/S for H	15
DC (formerly known as DB)	300
AC/MAC/OC	28
Concern/Political Groups	9
The Ombudsman	49
Hotline	90
Complaint Forms	68
Others	80
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Total	1,084