

## **Academic Regulations and Records Office**

Tel (852) 3442 2300 Fax (852) 3442 0270

Online enquiry form www.cityu.edu.hk/arro/enquiry.asp

**Application for Testimonial** *Each application serves <u>one</u> mailing address only.* Please read the Notes to Applicants overleaf carefully before submission.

Pa	rt I. Personal Particulars							
Stu	ident Name:							
Student/ HKID No.: Phone No:		Passport No. (Option	onal):					
		Email (CityU email	Email (CityU email preferable):					
Pro	ogramme/ Major (Code/ Title):							
Pa	rt II. Delivery Method of Testimon	ial(s) (please mark "√" in the appr	opriate box)					
	In-person/ By an authorised represe	In-person/ By an authorised representative (Note 4 overleaf)						
	By ordinary mail (local)/ regular air mail (overseas) to the address indicated in Part IV (Note 5 overleaf)							
	By registered mail with additional postage to the address indicated in Part IV (Note 5 overleaf)							
Signature of Applicant/ Authorised pe		sed person*	]	Date				
Pa	rt III. Amount Payable by the Appl	licant						
Ite	<u>m</u>	Amount (HK\$)	No. of Copies	Total Amount (HK\$)				
Te	stimonial(s)	60.00 (per copy)						
Pos	stage by Registered Mail (if applicable	e) 15.50 (per application)	N/A					
			Total:					
Pay	yment Method (Note 2 overleaf): 🔲 V	isa/MasterCard/UnionPay □	EPS □ Direct	Deposit/ATM Transfer				
Pa	art IV. Mailing Address							
1	Name:			* Please fill in <b>BLOCK</b> letters				
			× P.	Chinese (if applicable). O. Box not accepted.				
4	Address:			ne University does not take sponsibility for any loss of				
			te.	stimonial(s) during postal				
			ae	livery.				
	Postal/Zip Code (mainland/overseas):							

<sup>\*</sup> Please delete as appropriate

1. Application Fees:

Method	Fees (HK\$)	Document Ready for Delivery/ Mailing^
Online	\$40	3 working days upon receiving the applications
By post or by email	\$60	7 working days upon receiving the applications
In-person	\$60	normally on the same day of applications

<sup>^</sup>Please allow additional processing time during peak periods (e.g., after examinations, before the new academic year).

2. Fees Payment:

Payment Method	Online Application	Mail-in Application	Walk-in Application at ARRO Service Centre
Visa/ MasterCard	<b>√</b>	#	<b>√</b>
UnionPay			<b>√</b>
EPS			<b>√</b>
Direct Deposit/ ATM Transfer to		✓	✓
CityU's Hang Seng Bank Account		please attach the	please attach the
293-318028-003		original receipt to the	original receipt to the
		application form as	application form as
		proof of payment	proof of payment

<sup>#</sup> For overseas applicants only: please email us (as@cityu.edu.hk) for the credit card mail order service.

- 3. The provision of testimonial is not applicable to non-regular students (e.g., visiting/exchange students). These students may consider to apply for a <u>Letter of Certification</u> for certifying their study records.
- 4. For request to be collected by an authorised representative, please provide the following documents on spot:
  - An authorisation letter signed by the applicant. Letter template is downloadable from <u>ARRO's homepage</u>
     » Form Download or available at ARRO <u>Service Centre</u>;
  - A copy of the applicant's student identity card/HKID card/passport (*returnable to the authorised person after inspection*). Electronic copy acceptable;
  - HKID card or passport of the authorised person (for on-spot verification).
- 5. The testimonial(s) will be sent from <u>Hongkong Post</u> if mailing service is required. Before submitting your application, please <u>check</u> whether the postal services are available for your destination. **No P.O. Box address will be accepted.** The University does not take responsibility for any loss of testimonial(s) during postal delivery.
- 6. CityU reserves the right to withhold issuance of the requested document(s) to an applicant who:
  - a. has not paid fees/ other monies owed to CityU, or
  - b. has failed to discharge all obligations towards CityU, or
  - c. upon the advice of the applicant's home academic unit.
- 7. Personal Information Collection Statement

